## SOCIAL SECURITY ADMINISTRATION OCCUPATIONAL INFORMATION DEVELOPMENT ADVISORY PANEL QUARTERLY MEETING

APRIL 29, 2009

SHERATON - ATLANTA HOTEL

ATLANTA, GEORGIA

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- 2 MS. TIDWELL-PETERS: Good morning. Welcome
- 3 to day three of the Occupational Information
- 4 Development Advisory Panel meeting. My name is Debra
- 5 Tidwell-Peters. I'm the Designated Federal Officer
- 6 for the Panel. I will now turn the meeting over to
- 7 the interim chair, Dr. Mary Barros-Bailey. Mary.
- 8 DR. BARROS-BAILEY: Good morning,
- 9 everybody. Thank you, Debra.
- 10 I would like to welcome everybody back, and
- 11 welcome Shanan who is with us today. So we get to
- 12 see a face, not just her voice over.
- Just to kind of review the agenda a little
- 14 bit, we are going to be hearing from panel member
- 15 Dr. Schretlen this morning in terms of Fundamental
- 16 Dimensions of Human Cognitive Functioning. Then
- 17 we're going to have a couple of hours to deliberate.
- 18 We're going to end a little bit before lunch so we
- 19 have an opportunity to be able to have lunch, check
- 20 out, and also do some business over lunch. And
- 21 check-out is 1:00 o'clock.
- 22 Beside your seat you should have gotten a

- 1 FedEx box. So anything that you want to put into
- 2 that so that it gets delivered home, that would be
- 3 great.
- 4 Then after lunch we're going to have Panel
- 5 administrative business, and then we're going to end
- 6 about 3:00 o'clock. Okay. Thank you.
- 7 I'm going to go ahead and turn this over to
- 8 Dr. Schretlen.
- 9 DR. SCHRETLEN: Good morning. I'm going to
- 10 talk with the group about cognitive functioning, and
- 11 I want to explain, first of all, that I am not
- 12 speaking for the mental cognitive subcommittee as a
- 13 whole. I, in fact, just finished putting these
- 14 slides together yesterday morning. And so this is
- 15 intended to be sort of a provisional thinking out
- 16 loud approach to cognitive functioning. And by way
- 17 of orientation I want to bring back a -- this slide
- 18 that I think R.J. developed, and just to orient us as
- 19 to what we're talking about.
- This is a slide in which we're looking at
- 21 the relationship between the person and job side. In
- 22 particular, I'm going to be talking this morning

- 1 about the person side. And in particular, I'm going
- 2 to be talking about just this mental cognitive aspect
- 3 of the person side. So we're setting aside physical,
- 4 and we're setting aside for now interpersonal and
- 5 temperament issues. And this is not to minimize the
- 6 importance of interpersonal and temperament issues,
- 7 but just -- we have got to start somewhere. So this
- 8 is a starting point.
- 9 So individual differences and cognitive
- 10 performance have been shown to predict cognitive
- 11 occupational attainment in both healthy and clinical
- 12 populations. We know that in many populations how
- 13 people perform on cognitive measures is predictive of
- 14 outcomes. In some cases it predicts outcomes better
- 15 than primary symptoms severity. Not all studies show
- 16 this, but a lot of studies have shown that in
- 17 schizophrenia, for example, cognitive performance is
- 18 more for predictive of who is able to work, and work
- 19 adequacy than severity of symptoms, like
- 20 hallucinations and delusions, and so forth.
- 21 There have also been some studies showing
- 22 symptomatic brain injury, MS, epilepsy and many other

- 1 conditions as well. In fact, in some ways I think
- 2 that we are on the brink of a new era, and the FDA is
- 3 very interested in looking at cognitive functions in
- 4 a number of diseases that are not cognitive diseases,
- 5 because cognition is often affected in diseases
- 6 whether they're cardiovascular disease or other
- 7 systemic diseases; and cognitive deficits are very
- 8 predictive of real word everyday functioning
- 9 outcomes, who can live independently, drive a car,
- 10 and work.
- 11 So in some ways this makes cognitive
- 12 functioning almost like a final cognitive pathway of
- 13 work disability for many diseases and conditions.
- 14 Again, I do not mean to minimize behavioral and
- 15 interpersonal aspects, just to highlight that this is
- 16 something that's essential to include in any
- 17 assessment of residual functional capacity.
- 18 So I think -- and I would make the case
- 19 that we need to included some assessment of cognitive
- 20 functioning in a mental RFC. Anything would be
- 21 better than nothing. So there are a couple of ways
- 22 to approach this. One is to use performance based

- 1 measures. Things like IQ tests, or memory test, or
- 2 executive function. Some test where you actually sit
- 3 down with -- an examiner sits down with a claimant
- 4 and test them and see how well they can solve
- 5 problems or remember new information. Those are
- 6 performance based measures.
- 7 The other is ratings, and those can be self
- 8 ratings -- I have trouble paying attention,
- 9 concentrating. I am distractible. They can be
- 10 informant reports by clinicians, a doctor, a family
- 11 member; someone who knows the claimant can say, this
- 12 person has trouble sitting still and staying focused.
- 13 Those are two fundamental approaches,
- 14 performance based measures and ratings. We're going
- 15 to defer conversation about which of those to do for
- 16 another day. That's just too much to bite off for
- 17 today; but I want to sort of foreshadow that this is
- 18 something that the mental cognitive subcommittee and
- 19 the Panel as a whole is going to wrestle with, and
- 20 SSA is going to wrestle with.
- 21 So, first, we have to decide what abilities
- 22 to assess before we decide how to assess them.

- 1 That's what -- this talk is going to be about
- 2 deciding what abilities to assess, and this is a
- 3 first pass at this. This is something that our
- 4 subcommittee will be discussing and we will be
- 5 bringing back to the committee in a more formal way.
- 6 So there are a couple of ways that occurred
- 7 to me you can go about doing this. One way is to
- 8 take the perspective of, you know, what goes wrong.
- 9 One approach is to see, well, what diseases or
- 10 injuries or conditions have effects on cognitive and
- 11 behavioral functioning? And what abilities are
- 12 affected?
- 13 If you go -- if you take that approach you
- 14 can see that, you know, intelligence, lots of
- 15 diseases affect intellectual functioning. Stroke can
- 16 cause aphasia, which is language impairment. You can
- 17 see that most of the domains that we think of as
- 18 important in neuropsychological assessments are
- 19 represented. But this is a funny way to do it,
- 20 because the importance of these domains will be --
- 21 depend a bit on how common or rare diseases that
- 22 affect them are. So it could give you a funny or a

- 1 biased sort of impression of the importance.
- 2 So for example, some youngsters have
- 3 Acalculia as a developmental condition. It's pretty
- 4 rare. It is not a very common condition, and you can
- 5 get Gerstmann syndrome of Acalculia with a very
- 6 strategic stroke in the left parietal region of the
- 7 brain; but it's not a common problem, and it is
- 8 probably not a disabling problem, except for a very
- 9 small number of jobs. So I'm not convinced that this
- 10 is a very effective way of going about it.
- I think that probably a more useful way is
- 12 a psychometric type of approach. If we're going to
- 13 consider that, then the natural is factor analysis.
- 14 Factor analysis refers to a collection of statistical
- 15 techniques that are -- that is used to elucidate sort
- of the underlying or what's sometimes called the
- 17 latent structure of cognitive functioning. And there
- 18 are two basic approaches.
- 19 One is the exploratory factor analysis or
- 20 EFA, and that is a way of looking at a set of
- 21 measures. If you give a set of cognitive measures to
- 22 a group of people, what exploratory factor analysis

- 1 allows you to do is to identify sort of a smaller
- 2 subset of latent variables that represent the
- 3 variability demonstrated by those people on those
- 4 measured. So instead of administering 25 measures
- 5 and having 25 or 30 different scores, you boil it
- 6 down to a smaller, more manageable number of core,
- 7 latent constructs. Exploratory factor analysis has
- 8 been around for many, many years, and has been a very
- 9 fruitful source of information in the field of
- 10 psychology and elsewhere.
- 11 More recently, a series of techniques
- 12 called confirmatory factor analysis has been
- 13 developed. And confirmatory factor analysis is much
- 14 more useful for testing a priori hypotheses. You go
- in with the conceptual model, and conceptual model
- 16 might be theoretically based; it might be based on
- 17 finding from other studies; and you can test that
- 18 structure, that model, structure, and evaluate it
- 19 against specific alternatives.
- 20 You can ask the question, how well does our
- 21 model of cognitive functioning actually fit the
- 22 observed data if we give a bunch of tests to a group

- 1 of people? And a common approach to that is to test
- 2 and compare what are called nested models, in which
- 3 you start with one model, it's very detailed; then
- 4 you subsume some other factors, and them you subsume
- 5 more factors, so you build up in a sort of
- 6 hierarchical fashion.
- 7 Now, in preparation for this meeting I
- 8 asked a research assistance to help me review some of
- 9 this literature. The next few pages I don't expect
- 10 you to -- I just want to show you -- I put in these
- 11 slides only to show you that, in fact, we have been
- 12 recording -- we create an Excel spread sheet that
- 13 includes a great deal of information. We have looked
- 14 at -- this is not an exhaustive review of the
- 15 literature; but it is a pretty -- pretty broad review
- 16 of the literature.
- 17 And we looked at factor analytic studies of
- 18 patient populations and normal controls, and just a
- 19 number of different studies. And what we put into
- 20 our database is simply a list of the references, the
- 21 measures that were used, the factors that they found,
- 22 the kind of model. It was a resource for me to help

- 1 summarize things. So I'm not even going to, you
- 2 know, spend time on these, but to point out that --
- 3 that there actually is a basis for my comments this
- 4 morning.
- 5 So in general, several models of latent
- 6 cognitive structure have found empirical support in
- 7 the literature and in one or more population. A few,
- 8 but a small number has been replicated in multiple
- 9 samples, and a few have been confirmed by
- 10 confirmatory factor analysis. But it's important to
- 11 bear in mind that the measures that you include in an
- 12 assessment widely influence the nature of the latent
- 13 cognitive model that you find. What goes in is
- 14 hugely deterministic of what comes out. If all you
- 15 put in are measures of attention, what you're going
- 16 to get is the factor structure that underlies human
- 17 attentional abilities.
- 18 You will see something like Ruthers,
- 19 sustained attention, divided attention, selected
- 20 attention, and so on. I wasn't interested in factor
- 21 analyses that just looked at attention. I asked the
- 22 research assistant to try and identify factor

- 1 analysis that included a broader mix of measures, and
- 2 so that's what we looked at. And when you do that,
- 3 you can see from the literature a number of different
- 4 factor solutions that have been identified.
- 5 And I think -- and this morning I want to
- 6 comment on three fundamental levels of findings.
- 7 First, is single-factor model. Some studies have
- 8 shown that a single factor, single general ability
- 9 seems to drive a lot of the variability in
- 10 performance on a larger number of test. Some studies
- 11 have shown that two factors is a very parsimonious
- 12 and a sufficient solution. But most have found
- 13 multiple factors, three or more factors.
- 14 So I'm going to talk about -- I am going to
- 15 discuss, in turn, a one-factor model, a two-factor
- 16 model, and then sort of lump all the rest together.
- 17 Just to highlight the strengths and weaknesses of
- 18 these different approaches.
- 19 Okay. Now, first a comment about lumping
- 20 versus splitting. We can give people lots of tests,
- 21 and the question is how do you summarize someone's
- 22 performance? And there are certain advantages to

- 1 having a single measure of overall ability.
- In fact, if SSA had a single measure of
- 3 overall ability, that would be an advance over what
- 4 we have now. If we had some single quantitative
- 5 measure, right, we would have some information about
- 6 mental residual functional capacity -- objective
- 7 measure that we don't have now. So even a single
- 8 factor, in my mind, would be advantageous, perhaps,
- 9 some utility; and it has some advantages. It's
- 10 easily understood. When you have multiple factors, a
- 11 single summary score is typically a more reliable
- 12 measure than specific cognitive domain. The more
- 13 measures that go into a summary score, the more
- 14 reliably we can measure it. That's just a
- 15 psychometric fact.
- 16 That's why if you give someone an IQ test
- 17 that has multiple subtest, like information and
- 18 arithmetic, and vocabulary, the overall IQ score is
- 19 always more reliable than the subtest that comprise
- 20 it. And so one of the advantages of a single factor
- 21 is that we can measure it reliably.
- 22 Another issue is that -- another argument

- 1 for doing it is that well, when you have separate
- 2 factors they share an awful lot of common variants
- 3 anyway. The truth is, if you measure executive
- 4 functioning and problem solving and attention, those
- 5 are pretty related constructs. Those are pretty
- 6 related abilities. They're not all that discrete.
- 7 That's another reason for just having a nice, simple
- 8 summary measure.
- 9 And finally, summary measures almost
- 10 invariably, not always, but almost invariably
- 11 correlate best with a broad range of outcomes. So in
- 12 studies of schizophrenia, for instance, when we look
- 13 at what predicts outcome measures -- overall outcome
- 14 measure, the best are the summary measures; not
- 15 discrete mental abilities, but the summary scores of
- 16 overall cognitive functioning.
- Now, if you look at discrete aspects of
- 18 outcome, sometimes more discrete cognitive functions
- 19 are better. And so this is something for us to
- 20 wrestle with over the course of this panel's life,
- 21 and for SSA to wrestle with after our life.
- Now, multiple factors have advantages too.

- 1 And one of them is like well -- a criticism of the
- 2 single factor is that there is really no theoretical
- 3 cognitive construct that maps on to a summary
- 4 impairment, in fact. I just don't know what
- 5 theoretical construct that would be. It's a
- 6 psychometric product, giving a person a test, but
- 7 it's not clear what brain system, or neuro
- 8 transmitter system, or you know, is responsible for
- 9 an overall -- overall impairment index.
- 10 But more importantly in my mind, summary
- 11 scores might mask specific impairments or aspects of
- 12 residual functional capacity that either include
- 13 employability or support it. If you give someone
- 14 five tests and they do, you know, above average on
- 15 four, but fail miserably the fifth; the overall score
- 16 might be average. But that masks an important
- 17 weakness of that person that might absolutely
- 18 preclude them from working in some kind of job.
- 19 Conversely, if someone really does very
- 20 poorly on four measures, but is stellar on the fifth,
- 21 that might provide a vocational expert a basis to
- 22 really help that person find a job that they can do;

- 1 that they have the residual capacity to do despite
- 2 their other cognitive impairments. So there are some
- 3 advantages to having more than a single factor, and
- 4 look at things in a bit more discrete and fine grain
- 5 fashion.
- 6 Then, finally, if you have three, or four,
- 7 or five measures, that's really not any harder to
- 8 understand than a single summary measure. Let's face
- 9 it, if you can understand one measure, you can
- 10 understand five. If you can't understand five, then
- 11 you probably can't understand one either.
- 12 So let's talk about those three levels.
- 13 The first level is a one-factor model. And you could
- 14 have other factors. You could say, I think the most
- 15 important thing for us to measure is information
- 16 processing speed. How quickly people process
- 17 information. Frankly, I'm actually kind of partial
- 18 about it because it's a hugely important variable.
- 19 But that's not what the study seem to show.
- 20 The studies show over many, many years -- probably
- 21 over 75 years of research, that if you give a --
- 22 people a group of test 5, 10, 25 tests, and you

- 1 factor analyze those tests -- you do a factor
- 2 analysis -- all of the tests, every single one will
- 3 show a positive correlation with the first
- 4 hypothetical construct, the first latent variable.
- 5 That variable is called "G." That latent trait is
- 6 called "G" for general mental ability.
- 7 "G" is a construct that you can't directly
- 8 observe. It is determined by genetic and
- 9 environmental factors; and it simply arises from an
- 10 observation that performance on all cognitive tests
- 11 are correlated. People who do well on one test, can
- 12 by in large do well on other tests, and vice versa.
- "G" -- this has some certain implications.
- 14 "G" is not tied to a specific construct -- or content
- 15 rather, like words, or numbers, or patterns. If you
- 16 give people many different tests, some arithmetic,
- 17 some vocabulary, some -- all different kinds of
- 18 tests, there is a general ability; and you can think
- 19 of it as overall horse power, intellectual sort of
- 20 cognitive horsepower. And that ability, that general
- 21 capacity is not tied to any specific content, which
- 22 is probably why it seems to be so broadly predictive

1 of many different outcomes. And in fact, it is the

- 2 "G" component on test that has the most predictive
- 3 power. Not just in vocational domain but in many
- 4 other domains.
- 5 So here is a test. This is the
- 6 distribution of scores produced on a test called the
- 7 Wonderlic Personnel Test. Now the Wonderlic
- 8 Personnel Test isn't a particularly big test. It is
- 9 a 12 minute test, pencil and paper test, it has a mix
- 10 match of items. Some arithmetic, some vocabulary,
- 11 some reasoning. It is not a particularly good test.
- 12 I'm not advocating the Wonderlic Personnel Test here.
- 13 I'm using this to show something, that this test is
- 14 probably better standardized than any test on earth.
- 15 Back in 1992 they had accumulated data on
- 16 118,500 workers in the United States of America on
- 17 this test. Now, it's almost 20 years later, and I
- 18 have no idea how many they have now. This is from
- 19 the back flap of a test manual. That's all it is.
- 20 And it's the manual I happen to have at the lab.
- 21 But the -- the histogram here, the bars
- 22 show the relative numbers of employees who obtain

- 1 different scores on this test. And the scores at the
- 2 left -- on the left-hand side there is a score of
- 3 zero, at the right-hand side there is a score of 50.
- 4 There are 50 items on this test. And you can see
- 5 that the distribution of scores follows what we call
- 6 a Gaussian distribution or the normal curve or if
- 7 it's got that familiar bell shape.
- 8 Why does it have that shape? Because
- 9 that's the way that "G" is distributed in the
- 10 population. "G" is a characteristic that is
- 11 distributed in a Gaussian fashion in the world. This
- 12 test is a reasonable measure of "G." It is not the
- 13 best measure, not a great measure, but it is a
- 14 reasonable measure.
- The darker bars represent the first,
- 16 second, and third quartiles of the distribution.
- 17 What that means is that 25 percent of the 118,000
- 18 people who took this test scored below the first bar,
- 19 to the left of the first bar. Then 25 percent scored
- 20 between the first and the second of the dark bars.
- 21 That's the second quartile, and then the third
- 22 quartile. Then, finally, the top 25 percent of the

- 1 population is above that third bar.
- Now, between the first and the third bar,
- 3 the first and third quartile is how many people?
- 4 50 percent. That is the definition of average.
- 5 Average is the middle 50 percent of the population.
- 6 Now, I'm going to take this -- just so it's
- 7 a little easier to talk about something -- and I'm
- 8 going to turn it clockwise, so that the low scores
- 9 that are on the left are now going to be on the top;
- 10 and the high scores are going to be on the bottom.
- 11 And what this show you is that the mean and this
- 12 average score on this test is 21. That's the middle
- 13 bar. That is also the 50th percentile. The medium,
- 14 and the mean, and the mode on this test are all --
- 15 all three measures of central pendency are about 21
- on this test. So 50 percent of people get a score
- 17 below 21, and -- 21 or below; and 50 percent or above
- 18 that.
- 19 Okay. Now, Michael Dunn, who is not here,
- 20 was kind enough to put together a list -- at the
- 21 inaugural meeting I asked for a list of the 100 most
- 22 common occupations in America. I just was curious

1 how those would map -- how well those 100 occupations

- 2 would be represented across different levels of
- 3 complexity. The reason I'm focusing on "G" is
- 4 because one way in which jobs vary is complexity.
- 5 Some jobs are really simple. Some jobs are really
- 6 complex.
- Neurosurgery, nuclear physics, these are
- 8 complex jobs; and, you know, janitorial work is not a
- 9 very complex job. Jobs vary in many dimensions, but
- 10 one dimension is complexity. So it makes sense to
- 11 think about "G," because "G" is probably going to map
- 12 on to job complexity better than anything else in the
- 13 cognitive domain.
- 14 And so then I said, well, let's look at
- 15 scores on the Wonderlic at different occupations.
- Now, you can't read this, and it probably doesn't
- 17 show up on your handout very well; but I can tell you
- 18 that what this slide shows -- this is a
- 19 representative sample of occupations and people in --
- 20 workers in America who took the Wonderlic personnel
- 21 test in different occupations. The very top line is
- 22 attorneys. Wouldn't you know, attorneys at the top

- 1 of the heap.
- DR. BARROS-BAILEY: Just real quickly, the
- 3 100 list is in section four of the folder.
- DR. SCHRETLEN: Okay. We're going to come
- 5 to that in just a moment. What this shows you is the
- 6 horizontal bar, the very top horizontal bar is
- 7 bounded at the left and the right end by the first
- 8 and the third quartile and then the little vertical
- 9 hash mark is the median. So you can see that in the
- 10 top category attorney, the means score, the average
- 11 score on the Wonderlic personnel test is 30 and the
- 12 average -- and attorneys range from about 24 to 36 on
- 13 average. The average attorney scores between 24 and
- 14 36.
- Okay. Now, this superimposes -- the red
- 16 line superimposes the mean for all the people who
- 17 took the test. And you can see that attorneys -- the
- 18 vast majority of attorneys are above the mean for the
- 19 population as a whole. Conversely, at the bottom are
- 20 packers, material handlers, and then custodial, and
- 21 janitorial workers. And the vast majority of
- 22 individuals in those occupations are below the mean

- of the score. That doesn't mean that there are not
- 2 some janitors and packers whose scores are above the
- 3 mean. And there may be some who are really, really
- 4 smart. There might also be a few dim attorneys out
- 5 there, though, probably not; but if they are, I'm
- 6 sure I hired them.
- Now, these are the first and third
- 8 quartiles, and this shows you where the -- this is to
- 9 emphasize the sort of average range of the whole
- 10 population as a whole. So that you can see that
- 11 probably the reason people are in these jobs is that
- 12 they have the intellectual resources that are most
- 13 compatible with the level of complexity required by
- 14 that job.
- Now, how about the 100 jobs in America.
- 16 The top jobs. The top occupations. Are they
- 17 representing this entire range? Or are the most
- 18 common jobs clustered at one end of the continuum or
- 19 another? That was my question. And the answer is,
- 20 no. They're broadly representative.
- I went through and looked at each of these
- 22 occupations and I looked at the list of 100, and I

1 asked could I find a -- one on the list of 100 that

- 2 had the same -- that was the same term or virtually
- 3 identical term. And this is -- all the little blue
- 4 arrows show how many were virtually identical terms.
- Now, there were some that were probably on
- 6 that list that would be represented here, but they
- 7 didn't use the same language; and I just wasn't quite
- 8 sure. And so this is a fairly conservative estimate.
- 9 But what it shows is that if you were to just sample
- 10 50 or 100 jobs that are really common in the United
- 11 States of America, you would have jobs that vary
- 12 across the entire spectrum of complexity.
- Now, by extension we might also find that
- 14 they vary in a similar way if -- instead of this
- 15 being a Wonderlic Personnel Test this was the Lechner
- 16 Test of Physical Capacity, exertional capacity.
- 17 This same principal may well apply to all
- 18 the other important dimensions of job demands that
- 19 we're interested in here. And so the point that I'm
- 20 trying to make is that we might be able to find a
- 21 sample of jobs that is broadly representative of
- 22 exertional, strength, physical, mental capacities

- 1 that employees need to have in order to do those
- 2 jobs. But "G," general ability, might be a very
- 3 simple and parsimonious way to approach mental, the
- 4 cognitive aspect.
- 5 MS. SHOR: Can I ask just a quick question
- 6 or clarification. Before you -- before you put the
- 7 blue -- use the gray and white chart. Is that the
- 8 data from the test?
- 9 DR. SCHRETLEN: This one?
- 10 MS. SHOR: No.
- DR. SCHRETLEN: Oh, the blue arrow?
- MS. SHOR: So before you added the blue
- 13 arrows, what was the data we were looking at that
- 14 was --
- DR. SCHRETLEN: Okay. These --
- Sounds like moaning Myrtle or something.
- 17 This is a table from the Wonderlic
- 18 Personnel Test manual. What this table -- what this
- 19 figure shows is the average scores of incumbents in
- 20 different jobs, different occupations. Okay. So
- 21 these are the scores. You can see that for halfway
- 22 down is secretary. Secretaries, you can't really see

- 1 it very well. That's part of why I put in this
- 2 middle red line. Secretary is right above the mean.
- 3 It's a score of about 23.
- 4 So the secretaries who took the Wonderlic
- 5 Personnel Test had a mean score of 23, and a range of
- 6 about -- a range of about 18 to 27. And so that's --
- 7 now, there were secretaries who were below 18 and
- 8 secretaries who were above 27. This is sort of the
- 9 average secretary. Then, what I said is were any of
- 10 these positions represented in that list of 100
- 11 occupations? And the blue arrows are simply those.
- MS. SHOR: Thank you.
- DR. SCHRETLEN: So some implications
- 14 important to bear in mine. 25 percent of workers
- 15 fall below the first quartile. Okay. Now, we have
- 16 all met them. You go into a store, you know, out of
- 17 100 clerks, 25 percent of them are really good
- 18 clerks, 50 percent are average, and 25 percent are
- 19 clerks that you wish you had gone into a different
- 20 line. Maybe it is 10 percent, whatever.
- 21 The point is people who actually work don't
- 22 all work the same. We have this dichotomous decision

- 1 making can someone work or not? But really it is not
- 2 so much dichotomous, it is how well can this person
- 3 work or not. Maybe someone can work, but they're at
- 4 the 25th percentile of people who do that job or at
- 5 the tenth percentile. That is, they're among the
- 6 lowest ten percent. That is, at what point -- how
- 7 well must a person be able to do a job for SSA to
- 8 consider them employable?
- 9 Do they have to be at the second
- 10 percentile? I don't want to hire someone who is --
- 11 who is a worse employee than 98 percent of employees,
- 12 but two percent of people who are out there are the
- 13 worse employees, right? I mean, there is a bottom
- 14 two percent.
- 15 If you have 100 doctors two of those
- 16 doctors are the worse. You can have -- you know, you
- 17 can set a cut point and say, I don't want to go to
- 18 one of the five worse of those doctors. In fact, I
- 19 want to go to a doctor who is at least average.
- 20 Frankly, I would rather, you know, go to a doctor in
- 21 Minnesota where everyone is above average.
- But at what point is someone able to work?

- 1 Do we want to say that a worker needs to be at the
- 2 second percentile to be able to work? Or the 25th?
- 3 This is not a scientific question. This is a policy
- 4 question that SSA is going to have to wrestle with.
- 5 We can help SSA become more quantitative and explicit
- 6 in their assessment of applicants; but ultimately,
- 7 with explicit information comes a requirement of
- 8 explicit decision making criteria. That's a battle
- 9 for another day.
- 10 So in terms of overall comments, the
- 11 single-factor model has advantages. It's
- 12 parsimonious. "G" is well documented. It's highly
- 13 defensible. We can measure it reliably in many
- 14 different languages, culture subgroups. There are --
- 15 individual differences in "G" are very robust. They
- 16 are fairly easily assessed. We can assess it in 12
- 17 minutes. Not exactly onerous. You can sit a person
- 18 at a table, give them a pencil and say take this, and
- 19 with a stopwatch do it in 12 minutes. That's what
- 20 this test does. It's simple.
- 21 We can obtain a reasonable estimate of "G"
- 22 in this way; but it has limitations. It lacks

1 sensitivity to many types of brain dysfunction. The

- 2 Wonderlic is really good, and it's given to -- you
- 3 know, for what it does. It's given here, you saw, to
- 4 118,000 workers; but these are not people who have
- 5 had strokes or brain damage or schizophrenia. These
- 6 are people who are employed. How well does it work
- 7 with clinical groups? It hasn't been standardized so
- 8 well in clinical groups. We don't know how sensitive
- 9 it is. It might be that it is not very sensitive in
- 10 clinical groups.
- So "G" might not be the best. If we're
- 12 going to measure one thing, we might choose to
- 13 measure something that's really sensitive to diseases
- 14 and injuries, even if it's not the most predictive in
- 15 the normal population. That's a decision that, you
- 16 know, isn't going to be made this morning.
- So let's move on then to the two-factor
- 18 model. Lots of studies distinguish between two
- 19 fundamental dimensions of cognitive function. One is
- 20 highly overlearned skills and knowledge, sometimes
- 21 called crystallized ability, or G-C, I will refer to
- 22 it, on the one hand; and current online information

1 processing, which sometimes is called fluid abilities

- 2 or G-F.
- 3 So examples of G-C are vocabulary, fund of
- 4 information, mathematical ability, knowing how to
- 5 solve mathematical problems. Fluid abilities, on the
- 6 other hand, refer to novel problem solving,
- 7 reasoning, speed of information processing. So maybe
- 8 how many computations you can do in a minute would be
- 9 more fluid.
- 10 Crystallized abilities increase rapidly
- 11 through childhood. Children learn and acquire
- 12 knowledge of the world and skills at a very, very
- 13 rapid pace. And then it slowly decelerates. The
- 14 rate at which they learn acquired crystallized
- 15 ability accelerates through adolescent; and then it
- 16 continues to accumulate through adulthood. We can
- 17 see increases in crystallized ability all through
- 18 adulthood probably until very, very late life when
- 19 you start to see subtle declines, like in the '80's.
- 20 Fluid abilities, on the other hand, also
- 21 grow very rapidly in childhood, but they peek around
- 22 age 20, and it's all down hill after that. We really

1 were at our peaks, you know, around 19, 20, 21 in

- 2 terms of fluid abilities.
- Now, crystallized abilities are more
- 4 affected than fluid abilities by education; and so
- 5 that's partly why we continue to accumulate -- and
- 6 fluid -- and crystallized abilities probably map on
- 7 more to sort of wisdom, and judgment, if you will,
- 8 and perspective. Fluid abilities are more sensitive
- 9 to brain dysfunction.
- 10 So what you can see in an older person, a
- 11 middle age person, someone my age, if you have a
- 12 brain injury, is some pretty good preservation of
- 13 crystallized abilities, but a more sharp
- 14 deterioration of fluid abilities; and that makes it
- 15 possibly suitable for SSA.
- Now, here is -- I'm going to talk about
- 17 briefly an application of a two-factor model. I say
- 18 here, well, sort of two factor, because I'm going to
- 19 talk about a little test. This is actually a test
- 20 that I developed for SSA back in the mid-'90's, and
- 21 we did a little study with this test. And this test
- 22 is -- it's called -- it doesn't show up on the screen

- 1 here -- the Mental Status Exam, telephone version. I
- 2 just made this up. And it has these items.
- 3 It begins with a question, what is today's
- 4 date? Next, I'm going to read a list of words.
- 5 Please listen carefully. When I am done tell me as
- 6 many words as you can remember in any order. Ready.
- 7 Here are the words. Dentist, mustard, teacher,
- 8 pepper, waitress, hat, shoes, pants, vanilla.
- 9 This is a test of your ability to remember
- 10 a list of words. You just ask the person to tell all
- 11 the words they can remember. Then I say I'm going to
- 12 read the same list of words again, and tell me all
- 13 the words you can remember. This is a test of verbal
- 14 learning and memory.
- Then we ask, how much is 100 minus seven,
- 16 and how much is seven from that, and seven from that.
- 17 So that's serial seven subtractions. Then we ask
- 18 some vocabulary kind of items. What is -- the
- 19 opposite of up is down. What is the opposite of
- 20 empty. What is the opposite of shallow, and the
- 21 opposite of remain, and the opposite of seldom, and
- the opposite of learn.

1 And then some math problems. How much does

- 2 five plus six equal. How much does 17 minus nine
- 3 equal. How much does four times 16 equal, and how
- 4 much is 70 divided by five.
- 5 Then some information items. How many
- 6 months are there in a year? Who was the first
- 7 president of the United States? On what continent is
- 8 the Sahara Desert? What kind of tree will grow from
- 9 an Acorn? And how many square feet are in a square
- 10 yard? And then finally, tell me all the words you
- 11 can remember from that list.
- 12 Okay. This test you can give over the
- 13 telephone. It takes about ten minutes. And we
- 14 factor analyzed it. And we administered it to a
- 15 sample of normal aging, an NIH funded study that I
- 16 did at Hopkins. And also it was given to 139 SSI and
- 17 SSDI beneficiaries. People who had been adjudicated
- 18 disabled by the SSA. The full sample was quite
- 19 different from the SSA sample. So we selected in the
- 20 middle column a reasonably matched sample, at least
- 21 they were matched in age and sex. They weren't as
- 22 well matched in race. But the A, B, C sample is

1 broadly representative as well. And of course, they

- 2 wouldn't be matched in mini mental scores, because
- 3 one is a patient group, and one is a group from the
- 4 community.
- 5 Then we did a factor analysis, and three
- 6 factors came out. I'm talking about this as a
- 7 two-factor model, because really only two factors are
- 8 meaningful in this test. The first factor is kind of
- 9 generally ability. You can see that in A, B, C
- 10 sample, and the SSA sample. But the serial seven's,
- 11 opposites, arithmetic, and information items all
- 12 correlated. Those are called loadings. Those show
- 13 how well those subscores correlated with the factor;
- 14 and the first factor we called general ability. And
- 15 you can see what correlates with it.
- 16 And then in the second factor we called
- 17 memory, because word recall and first, second, and
- 18 third attempts that we're calling the words all
- 19 correlated very highly with that. Then, the third
- 20 factor was just a single item. That was orientation
- 21 to time.
- Now, general -- in the A, B, C study and

- 1 the aging study we also gave other tests. And you
- 2 can see that general ability on the MSE, the little
- 3 telephone test, correlated pretty well with overall
- 4 scores on the WAIS IQ measure, and with a measure of
- 5 premorb IQ; .66, .69, those are highly significant.
- 6 Those are pretty good correlations. The learning and
- 7 memory factor correlated pretty well with other test
- 8 of verbal and spatial or visual learning and memory.
- 9 So in fact, this little test actually seems to have
- in ten minutes provided reasonable estimates of
- 11 general ability, and learning and memory; two
- 12 factors.
- 13 And it also distinguished remarkably well
- 14 between the normal, healthy controls and the SSA
- 15 beneficiaries. And so for instance, the healthy
- 16 control scored on average 39, plus or minus 5.5
- 17 points on this little test. There are 50 correct
- 18 possible. You can get a score, you know, between
- 19 zero and 50. And most people the average score was
- 20 39, plus or minus five and a half.
- 21 And then people who were disabled due to
- 22 affective disorders scored 31. Schizophrenia, 29.

- 1 Some other cognitive disorder, 27. And mental
- 2 retardation, 20.8. Now, look at that. The
- 3 difference between the normal controls and people
- 4 with mental retardation is almost four standard
- 5 deviations. There is virtually no overlap between
- 6 the distributions of these. So that's pretty good,
- 7 because the average on an IQ test is 100. The
- 8 average for a person with mental retardation is 65.
- 9 That's just slightly more than two standard
- 10 deviation.
- 11 So in fact, this little ten minute
- 12 telephone test actually provides remarkable
- 13 discrimination between people who have been
- 14 adjudicated disabled due to these different
- 15 conditions, and people from the community. And here
- 16 is just a graphic representation of the same data.
- 17 So in comment, two factors allow for a
- 18 slightly more fine grained assessment of cognitive
- 19 function and impairment. Crystallized ability
- 20 reflect overlearned sort of premorbid verbal
- 21 abilities that are relatively insensitive to both
- 22 aging and brain dysfunction; and fluid abilities

- 1 reflect current typically nonverbal problem solving
- 2 abilities that are more sensitive to age and brain
- 3 dysfunction.
- 4 Note that you can take two factors and
- 5 combine them into one. So if you do a two factor
- 6 assessment, you automatically get a three factor
- 7 assessment. Excuse me.
- Now, let's move on to multiple-factor
- 9 models. This is where it gets really complicated,
- 10 because there are so many different findings in the
- 11 literature. When I looked over that Excel
- 12 spreadsheet I got a headache; but before getting a
- 13 headache I jotted down some notes. And the notes
- 14 that I jotted down are that certain things are
- 15 represented more often than others. General mental
- 16 ability, a factor for verbal learning and memory, and
- 17 processing speed. Lots and lots of studies have
- 18 shown these factors pop out.
- 19 Somewhat less clear in terms of
- 20 independence. That is what items -- what kind of
- 21 test define them are the domains of working memory,
- 22 attention, concentration, executive functioning,

- 1 ideation fluency. There are others, visual, memory,
- 2 and so on. In other words, in some studies what they
- 3 call working memory would be digit spans. In other
- 4 studies they might have a factor with digit span, but
- 5 call it attention and concentration.
- 6 In some tests digit span might go along
- 7 with letter and number span -- or spatial span,
- 8 rather; and so they will call it working memory. In
- 9 other cases digit span might go along with measures
- 10 of sustained attention. So it gets very muddy. So
- 11 we did a confirmatory factual analysis in three
- 12 populations. I just want to show you those data.
- 13 Not to say that this is the best solution, but just
- 14 to show you one in more depth that I'm familiar with,
- 15 because I did it.
- 16 We asked the question whether you could
- 17 identify a single factor -- a one-factor structure
- 18 that would apply equally in multiple populations.
- 19 And we hypothesized six factors based on another
- 20 study that I did. And we recruited 576 participants,
- 21 including 340 reasonably healthy adults, 110
- 22 relatively stable individuals with schizophrenia.

- 1 They were almost all outpatients; and 126 relatively
- 2 stable persons with bipolar disorder. Again, mostly
- 3 outpatients. We gave them testing.
- 4 You can see, these are how the groups
- 5 compared. They're different in virtually all
- 6 respects, age, sex, race, education, premorbid IQ.
- 7 The groups are very different. The two patient
- 8 groups are also -- they are similar in severity of
- 9 illness, number of hospitalizations; but of course,
- 10 they differ in medications that they're taking,
- 11 because they have different diseases.
- So we suggested -- we wanted to test
- 13 different models. Here is a six-factor model. This
- 14 is the model we thought would be the one that would
- 15 be best; and it measures psychomotor speed using the
- 16 trail making test in a group pegboard. That's what
- 17 those acronyms are. I didn't spell them all out,
- 18 because I don't think it's that important.
- 19 Attention using the brief test of
- 20 attention, and a computerized test called the CPT.
- 21 Something we called ideational fluency, which is word
- 22 and design fluency. Then verbal memory with the

- 1 Hopkins Verbal Learning test; and visual memory with
- 2 the Brief Visual Spatial Memory test; and then the
- 3 Executive functioning with the Wisconsin Card Sorter
- 4 test. These are tests that are sort of widely used
- 5 to measure these different abilities.
- 6 Some people include Trail-Making -- think
- 7 of Trail-Making part B as an executive measure. So
- 8 we also tested a six-factor model where we assigned
- 9 Trail-Making scores to that factor. Some people have
- 10 included verbal fluency on a factor of psychomotor
- 11 speed, so we have put it there to test that model.
- 12 Others have included verbal and visual memory
- 13 together, so we put that into a model. And then we
- 14 nested those in a four-factor model. And finally, we
- 15 asked the question about a one-factor model, all the
- 16 measures together.
- 17 And there are ways of evaluating
- 18 confirmatory factor analysis funding. There are lots
- 19 of ways of evaluating them. In general, you either
- 20 want a very small number or the largest number you
- 21 can get. So Chi-square, below three. The root means
- 22 square, below .08 is acceptable; and then for the

- 1 others, anything above .9 is good.
- 2 Here is what we found. For our six-factor
- 3 model in the group as a whole, all of the measures of
- 4 adequacy show that that six-factor model was a good
- 5 fit. That model represented the data well for all of
- 6 the subjects. It also represented the data well for
- 7 all three subgroups independently. The normal
- 8 control, the bipolar, and schizophrenic subgroups.
- 9 What this shows is that we have prophesied
- 10 an underlying model of cognitive function, and a
- 11 confirmatory factor analysis supports that model.
- 12 This analysis says yes, that's a good way. That
- 13 model is a good way of representing variability among
- 14 people on this battery of measure. This is a good
- 15 way of thinking about the latent structures that
- 16 drive performance. Other models were not quite as
- 17 good. You can see that this was pretty good, but
- 18 some of the measures are not the fit -- what are
- 19 called goodness of fit measures that are as good; and
- 20 then things deteriorate as we go through the other
- 21 models.
- 22 So by the time you get down to the

1 one-factor model, it's really not a very good fit for

- 2 this data. So here is the graphical representation
- 3 of the model. One could make an argument based on
- 4 these data that if you measure attention, processing
- 5 speed, and fluency, and verbal memory and visual
- 6 memory with executive function with these tests, and
- 7 that battery takes about 90 minutes; then you have
- 8 assessed a broad representation of mental abilities
- 9 that have a pretty replicable structure across
- 10 different populations of both normal people and
- 11 patient groups.
- 12 I'm not advocating this model. I'm just
- 13 presenting it. I'm just sort of bringing it up for
- 14 discussion. We might settle on a four-factor model.
- 15 We might settle on something that is completely
- 16 unrelated to this; but I am presenting this to the
- 17 Panel and to SSA for illustrative purposes and for
- 18 discussion, and comment.
- 19 This hypothesized six-factor model showed a
- 20 good to excellent fit by all of the evaluative
- 21 measures, and other models did not fit the data as
- 22 well; but another ensemble of tests almost certainly

1 would yield a different optimal solution. That's the

- 2 weakness of factor analysis. The -- what you get out
- 3 is dramatically influenced by what you put in.
- 4 Therefore, the question of whether to assess
- 5 mental -- that should be R-F-A -- RFC. Boy, it was
- 6 getting late. Using a multi-factor model -- the
- 7 question of whether to assess using a multi-factor
- 8 model logically precedes the selection of which
- 9 domains to assess. Now, my personal
- 10 recommendation -- again, I am not speaking for the
- 11 cognitive mental committee as a whole. This is
- 12 something we all need to discuss; but my personal
- 13 recommendation would be to keep it to a small number
- 14 of domains like three to six. Because I think that
- 15 that's doable. It's feasible.
- 16 Whether we -- you know, however we go about
- 17 measuring it, rather than go off into some -- you
- 18 know, some of these things have 11 factors, and nine
- 19 factors, and you know, a three hour battery of tests.
- 20 That's just not feasible. And I don't think it's
- 21 necessary. I think we can do this in a much more
- 22 parsimonious way.

- 1 But finally, there are other big issues.
- 2 The big issues are these, shall we use performance
- 3 based measures or informant rating scales or both?
- 4 That's a huge question that we need to come to grips
- 5 with. Either way -- I mean, if we do the rating
- 6 scales or the performance measures, who would
- 7 administer them? And is this a real change of
- 8 models? Maybe when someone comes in for an
- 9 application, there could be a very streamline
- 10 performance based measure.
- 11 When they come in and they fill out a form,
- 12 when they list what they think disabilities are, they
- 13 could also do some performance based measures right
- 14 then and there that then don't require consultative
- 15 exam; but we have some decision making algorithims
- 16 based on their actual performance. It could be a
- 17 very efficient system. It could be a more efficient
- 18 system; but it's a big -- it's a shift from
- 19 clinicians rating.
- Now, clinicians rate how well a person can
- 21 concentrate. But how long does a doctor spend with a
- 22 patient to rate whether someone can stay focused for

1 two hours or a six hour day? Let's face it, a doctor

- 2 is with a patient for five minutes, maybe 15 if
- 3 you're lucky. My doctor, I hardly ever see him.
- 4 You know, the doctor is making a
- 5 well-educated guess. It may not be that
- 6 well-educated. At least not educated by exposure to
- 7 patient. It is educated by his or her training and
- 8 background and impressions of the patient, and what
- 9 is known clinically about the patient; but not based
- 10 on prolonged observation of a patient. So it might
- 11 be that informant measures, which I'm not sure have
- 12 ever really been validated, are the way to go. I am
- 13 thinking that performance measures may actually be a
- 14 better way to go, but this is something that we all
- 15 have to grapple with.
- 16 So that brings us to the question of how do
- 17 we validate decision criteria? And this is not
- 18 something that is resolved by saying okay, well, we
- 19 are just going to depend on clinician ratings. First
- 20 of all, I'm not sure that clinicians can rate
- 21 cognitive abilities. They can rate interpersonal
- 22 things, probably; but how do you -- is a clinician

- 1 able to rate a person's capacity for visual learning
- 2 and memory? How would you ever know that? This is
- 3 what I do day in and day out. I can't guess that.
- I, after interviewing a patient for 90
- 5 minutes, can usually get a ballpark of where there IQ
- 6 is, but I'm telling you, it's a ballpark. Just as an
- 7 intellectual exercise when I see patients and I do
- 8 evaluations, I often think what's this person's IQ?
- 9 Then, I have them tested. Then I look at it. I can
- 10 tell you I am often wildly off.
- 11 Because our subjective impression of
- 12 someone's IQ is often determined by the language they
- 13 use when they speak with us. And language isn't the
- 14 only component that's important in IQ. But you
- 15 can't -- you know, you don't see a person solve a
- 16 block design problem in your office, you know, in
- 17 your interview; you don't witness that.
- 18 So getting to more discrete problem
- 19 abilities, you can't even judge a general ability all
- 20 accurately. It is going to be hard to do, so
- 21 ultimately we recommend that a mental RFC should
- 22 include some assessment of cognitive abilities, but

1 that we want to stick with the strategy of basing

- 2 that on clinician judgment. We're going to have
- 3 issues when it comes to validating those ratings.
- 4 So shall we use available measures or
- 5 create proprietary measures that SSA creates? And
- 6 standardized updates. That might sound like --
- 7 that's something that's going to make John Owen
- 8 nervous, because it sounds like a huge, huge
- 9 undertaking; but I actually think that SSA has the
- 10 resources to do that with remarkable efficiency. And
- 11 I can imagine a way of doing that that would be quite
- 12 feasible to do and implement within a few -- really a
- 13 few years, not a very long time horizon, but a
- 14 relatively near term kind of horizon. And that
- 15 actually might be a very useful thing to consider.
- 16 And there are a lot of reasons. Existing
- 17 test become obsolete. They rate all kind of complex
- 18 royalty issues; and you know, it just might be -- and
- 19 then to go out there in the public domain. In some
- 20 ways it might be better for SSA to have, you know,
- 21 two or three equivalent forms of a small set of
- 22 measures that can be administered, and that can be

- 1 standardized and continually updated, and then
- 2 validated against both success in the workplace down
- 3 the road and decision -- you know, adjudicative
- 4 decision. So that is another possibility or
- 5 something. It is a big issue to consider down the
- 6 road.
- 7 There is a theme here. And the theme is
- 8 that I think we need to do some empirical research
- 9 ultimately. We're going to have to do some -- my
- 10 hunch is where we're going is we're going to have to
- 11 recommend to SSA some studies. They're going to have
- 12 to do some studies.
- We can operate within existing instruments
- 14 and existing methodologies and come up with something
- 15 that might be incrementally better than what is
- 16 available now, or we can make some more dramatic
- 17 changes and come up with something that really could
- 18 be substantially better and more efficient. I think
- 19 either way, we're going to have to do some studies
- 20 and that's it. So I don't know how I did time wise.
- DR. BARROS-BAILEY: You did great. Thank
- 22 you, David.

- 1 Questions from the Panel. Deb.
- 2 MS. LECHNER: I think this was really
- 3 great, David. Thank you very much. Appreciate the
- 4 information.
- 5 The question I have is that in your
- 6 discussion of these instruments, a lot of them are
- 7 person assessments.
- 8 DR. SCHRETLEN: Yes.
- 9 MS. LECHNER: I'm assuming if we were to
- 10 incorporate something like this into analysis of work
- 11 or occupations, would we be giving these tests to
- 12 persons who are out there successfully performing the
- 13 job? I mean, the Wonderlic, you know, you sort of
- 14 said, okay, we already have that data. So if we were
- 15 to use, let's say, the six domain testing protocol,
- 16 would we then, as we go out to assess jobs, or SSA
- 17 goes out to assess jobs or whoever provides the
- 18 information, would you give those to incumbents and
- 19 get some normative data from existing occupations?
- 20 Is that your vision?
- DR. SCHRETLEN: So I swear to God I did not
- 22 pay her to ask me this question. This is precisely

- 1 where in my mind I think ultimately we need to go.
- 2 That we need to look at people who are successful
- 3 incumbents in a representative sample of occupations
- 4 that span not a huge number, not 12,500. I'm
- 5 thinking maybe 50, 100; maybe if we're grandiose,
- 6 250.
- 7 What Michael Dunn's Excel spreadsheet of
- 8 the 100 most common occupations showed -- I put that
- 9 in an Excel spreadsheet and hit the sum -- hit the
- 10 sum button. It's two-thirds of the occupations,
- 11 two-thirds of employees in America are in those 100
- 12 occupations. Of the 155 million employed Americans,
- 13 two-thirds of them occupy one of those positions.
- Now, if we had 250 positions, detailed
- 15 information about incumbents in 250 positions, there
- 16 would never be a question of whether or not a job is
- 17 available. These are jobs that are available
- 18 everywhere.
- 19 So if someone can do one of these jobs, if
- 20 they have the -- if their abilities, cognitive,
- 21 exertional, strength, other abilities are
- 22 characteristic of people who are successful in a

1 job -- so if we have 100 telemarketers -- we just

- 2 take a random sample of 100 telemarketers, they are
- 3 going to be anywhere from 18 years of age to, you
- 4 know, 67 years of age; and they will have any number
- 5 of years of education and different, you know,
- 6 backgrounds. It's going to be a broad sample.
- 7 If we were to test them and find out how
- 8 much can they lift and carry and pinch; and how well
- 9 can they do on these tests. How often do they report
- 10 having back pain, and headaches? How severe do they
- 11 rate those things? Then you could have information
- 12 that's -- that allows you to compare a given
- 13 applicant to the characteristics in all of these
- 14 domains of people who were successful.
- 15 By that I would say only take people who
- 16 have had a job for 12 months or more. That means
- 17 that they are, by definition, successful. That
- 18 doesn't mean they are good employees. Maybe they
- 19 will be fired next month. But they have been in the
- job for a year, so they have a modicum of success.
- I wouldn't want to take people who have
- 22 been in the job for five years, because that would be

- 1 a really unfair selection. That would be something
- 2 only to better employees. But you wouldn't want to
- 3 be -- you wouldn't want to include people who got
- 4 hired last week, because they might be fired. They
- 5 might not be able to do the job.
- 6 So you have representative incumbents who
- 7 are attorneys, physicians, janitors, accountants,
- 8 secretaries, and you assess. It may be that
- 9 firefighters, you know, have to have very high
- 10 explosive strength and endurance and so forth, and
- 11 medium cognitive abilities, and low something else.
- 12 Whereas, attorneys need to have high cognitive
- 13 abilities, but not much physical strength unless
- 14 they're litigators and they're dragging around those
- 15 huge suitcases, and so on. And so that is sort of
- 16 ultimately where my mind has been going in this.
- DR. BARROS-BAILEY: Tom.
- 18 MR. HARDY: This is wonderful, fascinating.
- 19 It was so good I think I followed it, which is a high
- 20 compliment. There is so much here, I can't remember
- 21 it. At some point you said there would have to be a
- 22 policy determination on something. And I guess my

- 1 question goes back to if you are using a reliable
- 2 valid instrument with standard deviations, and all
- 3 that stuff, is that really a policy determination or
- 4 is it not something that's actually driven by the
- 5 results statistically from the test, and I got
- 6 confused.
- 7 DR. SCHRETLEN: Yes. That's an excellent
- 8 question; and, in fact, at one point I was telling
- 9 Sylvia I thought it might be useful for me to give
- 10 another little talk about some of these psychometric
- 11 issues that's unrelated to this, but it is very, very
- 12 germane to the question you are asking.
- 13 Let's suppose you did that study, and we
- 14 examined 100 medical receptionists. We examined 100
- 15 medical receptionists, and we examined their
- 16 exertional abilities, and their cognitive abilities,
- 17 and their headache -- reported pain, different body
- 18 systems. And we're going to just compare this
- 19 applicant to medical receptionist and cognitive
- 20 function.
- 21 And we decide to go with the single-factor
- 22 model, "G." And this person gets a score on the test

- 1 that places him or her at the tenth percentile of
- 2 medical receptionist. Is that person able to do the
- 3 job? Well, yes. Probably not well.
- In fact, if your applicant gets a score
- 5 that's at least as high as the lowest person in the
- 6 sample, then you can argue that they're able to do
- 7 the job; because there is at least one person in the
- 8 universe of medical receptionist who scored as low as
- 9 your applicant; but I'm not going to hire that
- 10 applicant; and that applicant is not a desirable
- 11 employee.
- 12 And so the question is at what point in the
- 13 distribution do we say that a person is employable?
- 14 Should the applicant be at the fifth percentile of
- 15 incumbents? The tenth, the 25th, the mean? It has
- 16 huge implications. And once we become explicit in
- our thinking, then, what it makes apparent is the
- 18 policy question. We can no longer run and hide the
- 19 policy question. In fact, SSA makes that policy
- 20 decision today, only it's obscured by fuzzy thinking.
- 21 I'm sorry to tell you.
- That decision is being made implicitly.

- 1 I'm suggesting if we do this, you're going to have to
- 2 confront making that explicitly. And that is a huge
- 3 issue, and it's not one that us scientists can tell
- 4 you how to solve. It's a policy in the sense that if
- 5 you say, look, if someone can perform at the second
- 6 percentile -- that's two standard deviations below
- 7 the mean -- then, they can do the job, darn it. And
- 8 we're going to find them able and qualified to work.
- 9 If you do that, I guaranty you that you
- 10 will be denying more claims, because the clinician in
- 11 me listening to Suzy Que yesterday knows perfectly
- 12 well that Suzy Que is well above the mean cognitively
- 13 on any test we give her, whether it is a one factor
- 14 or a six factor. Suzy Que is bright. Suzy Que --
- 15 notwithstanding her depression and her pain, I can
- 16 tell you cognitively the way she filled out those
- 17 forms, and the bio, the sketch -- I have seen
- 18 patients like that. I see patients everyday -- she
- 19 is not someone who is cognitively disabled at all.
- 20 This was not even a close case. This was a mile away
- 21 from a cut off.
- 22 So if you say second percentile, you're

- 1 going to be denying a lot of claims. If you say,
- 2 well, let's say the person has to be at least to the
- 3 bottom of the average range, the 25th percentile to
- 4 call them employable. If they're not at that level,
- 5 then, we're going to say it's compensable; then, what
- 6 comment are you making about the 25 percent of
- 7 employees who have not applied for disability
- 8 benefits who are out there who are incumbents?
- 9 They're thinking, dang, I should just go in and say I
- 10 have got a headache. Right?
- I mean, that's the issue that we then come
- 12 to. It's a -- you know, what's fair to people who
- 13 are in the work force and working despite obstacles.
- 14 Because, let me tell you, yesterday I counted. There
- 15 were 45 people in this room. I thought to myself,
- 16 four to six people in this room are on antidepressant
- 17 medications. Six people here have pain at least
- 18 several times a week, and probably two or three
- 19 people have pain virtually everyday. We work despite
- 20 our problems. We work despite our ADD. We work
- 21 despite our, you know, episodic feelings of
- 22 depression.

1 And I can guarantee -- I see colleagues.

- 2 I'm in the Department of Psychiatry. I will tell you
- 3 there are things that your neurosurgeon struggles
- 4 with that you don't want to know about. That your
- 5 cardiologist struggles with that you don't want to
- 6 know about. I know about them. People who are
- 7 functioning and working struggle with physical and
- 8 mental issues.
- 9 So many people who have not applied for
- 10 disability benefits could. And many of them are
- 11 going to be in the bottom quartile of physical
- 12 endurance, or cognitive functioning, or some pain
- 13 rating.
- 14 So this is what I mean, Tom, about
- 15 ultimately addressing policy issues. A fundamental
- 16 decision about -- and it's going to -- ultimately, in
- my mind, it's going to be driven by economic issues
- 18 as the Social Security trust fund contracts. You
- 19 know, as the proportion of people who are getting
- 20 retirement versus putting money in is shifting with
- 21 the shifting demographics, there is going to have --
- 22 one thing about using explicit criteria is that would

1 allow you to say, look, we're going to have to lower

- 2 the boundary of what's -- of what's required to work,
- 3 because we can't afford all of these -- to pay all of
- 4 these beneficiaries.
- If you are at the second percentile we feel
- 6 terribly sympathetic for the struggle that you have,
- 7 but you have to look for a job, because we can't
- 8 afford to pay people at the tenth percentile, the
- 9 15th, the 25th percentile. So it will -- ultimately,
- 10 shifting to an explicit sort of methodology also
- 11 allows for explicit, explicit social decisions about
- 12 what we -- what -- how broad is our safety net? How
- 13 many people are captured by our safety net, and how
- 14 many people slip through?
- DR. BARROS-BAILEY: Mark, did you have a
- 16 question? I think we will take one more question and
- 17 go into the break. And then Deb after Mark. Mark
- 18 and Deb, then we will break. Go ahead, Mark.
- 19 DR. WILSON: Okay. I couldn't agree more
- 20 with the idea that ultimately the way we make these
- 21 decisions is through designing and conducting some
- 22 really essential research projects, and that we help

1 Social Security Administration make these decisions

- 2 from a database standpoint, and that we're very
- 3 transparent in this research. What we're doing on
- 4 both the person side and the work side.
- 5 I'm Concerned a little bit about John's
- 6 health in the sense that as an industrial
- 7 psychologist doing testing in the workplace and
- 8 having to defend that, there are a number of issues.
- 9 Some of which, because I think I would see this more
- in a medical evaluation, you know, as long as
- 11 clinicians were doing that I don't think some of
- 12 those issues would be there. But I would be
- 13 interested in having you talk a little bit about, all
- 14 right, we're in an operational phase of this project.
- 15 Now we're trying to assess someone's cognitive
- 16 function -- Social Security is. Issues of -- I
- 17 haven't been able to fake up. I think I can fake
- 18 down. I mean, would that -- I think I convince
- 19 people a lot of times. Is that an issue at all for
- 20 you?
- DR. SCHRETLEN: Oh, yes, that's a big
- 22 issue. I didn't put it on the slide for lack of

- 1 room. That whole issue of effort is hugely
- 2 important. Some time people confuse effort with
- 3 malingering, but they're two different concepts.
- 4 Some people will purposefully distort their
- 5 performance on testing. There are measures that are
- 6 pretty good at detecting that. They are not great,
- 7 but they're not bad.
- 8 In my mind a larger issue is that effort is
- 9 hugely deterministic. I mean -- and sometimes effort
- 10 is due to the illness. I mean, when you are really
- 11 sick, and you are really, really depressed, it is
- 12 very hard to martial the effort required to do well.
- 13 That can be misleading. Someone could come in and
- 14 martial the effort to do well in your office for an
- 15 hour or two; then they are exhausted after they go
- 16 home and sleep, or, you know, they could do better.
- 17 You know, they don't martial the effort in your
- 18 office, and in, fact they have better abilities.
- 19 So that's a big issue, effort and
- 20 malingering. But it's a technical one. I think it's
- 21 a tractable one. We can deal with that. Some of
- 22 these others are more kind of conceptual; and they

- 1 are going to be in my mind ultimately more difficult
- 2 to decide.
- 3 MS. LECHNER: You know, the whole concept
- 4 of actually clinically measuring claimability I find
- 5 is -- I am so glad that you brought this up in the
- 6 mental area, because I think it's sort of like a
- 7 breath of fresh air for me. But I have been under
- 8 the impression from the things that you all have said
- 9 that in terms of your current -- and this is really a
- 10 question for Sylvia -- in your current determination
- 11 procedures that by policy it has to be on claimant
- 12 self report. So as we are designing these methods of
- 13 looking at job demands and then hoping that claimants
- 14 will be tested in a similar way or using similar
- 15 instruments, is that beyond what we can hope for?
- 16 MS. KARMAN: You know, I think we're
- 17 going -- I mean, we have been talking about this
- 18 for -- well, quite some time. Then more recently
- 19 when we were discussing what the outcomes might be
- 20 from the mental, cognitive subcommittee with regard
- 21 to well, for every data element that we identify in
- 22 the world of work that's worth measuring or that is

- 1 critical to work, if, in fact, we can not get that
- 2 information vis a vie the claimant reports or the
- 3 medical evidence; then we're -- we're caught in that
- 4 bind of well, how good is that information about the
- 5 world of work if we can't get it from the claimant?
- 6 I think we're going to need -- I think
- 7 Social Security -- and this is why we have a
- 8 workgroup back at -- you know, that touches all the
- 9 different components of Social Security, the
- 10 operating -- the operational offices as well the
- 11 quality office, and the policy office. I think, you
- 12 know, this is a discussion that we're going to need
- 13 to have with regard to -- you know, just how much can
- 14 we tolerate in terms of getting additional
- 15 information or alternate. Not even additional, but
- 16 alternate methods of getting information about
- 17 claimants.
- 18 In certain circumstances it might be worth,
- 19 you know, having, for example, someone from Social
- 20 Security. I don't know if it's the adjudicator or
- 21 whom, contacting a claimant, perhaps giving -- you
- 22 know, going through an adaptive test where you are

- 1 asking them a series of questions that are not that
- 2 dissimilar from our activities of daily living kind
- 3 of form, you know, and getting at well, what is your
- 4 functioning given the type of impairment that you are
- 5 alleging?
- 6 Or that we may in certain circumstances
- 7 want to -- in the more intractable cases, the cases
- 8 where it's really difficult to discern just how is
- 9 this person functioning. We may want to have those
- 10 cases, you know, receive a certain kind of -- when I
- 11 say tests, I mean certain kind of attention either
- 12 through phone call or actually have the claimant come
- 13 to a CE, you know, consultative exam; and then, you
- 14 know, if it's a shoulder issue, perhaps, you give
- 15 them a series of test having to do with the shoulder
- 16 movement, range of motion. You might ask the doctor
- 17 to perform that. I don't know. I mean, I am just
- 18 talking off the top of my head.
- 19 In sort of packaged situations like, you
- 20 know, discrete circumstances, we may want to identify
- 21 the circumstances that tend to give Social Security
- 22 the most difficulty in terms of making an assessment.

1 So we may want to spend the time or the money to look

- 2 at those kinds of cases, because we just struggle
- 3 with them every single time. You know, it's a
- 4 discussion. I don't think it's completely off the
- 5 table in the sense that well, we can't have any
- 6 discussion about anyway in which we might want to
- 7 have alternate methods of getting better information
- 8 about the claimant's impairment. I just think
- 9 that's -- that would be ludicrous. There is no point
- 10 in our working as a Panel in developing an
- 11 occupational information system without having the
- 12 conversation about, okay, now that we're thinking
- 13 about gathering this kind of data about the world of
- 14 work, what might we need from the claimant to help us
- 15 connect these two things?
- I can't say it's off the table. I am very
- 17 concerned, and I know -- as are my colleagues -- very
- 18 concerned about the operational impact of that. Of
- 19 course, that will be in the forefront of our minds.
- 20 We also have to be thinking about well, all right,
- 21 there's an operational impact, well, that's true.
- 22 There is also an operational impact of having to do

- 1 the cases again and again, or having to go all the
- 2 way up to the appellate level, you know, and then be
- 3 reversed. So you know, I'm just saying there are
- 4 other aspects.
- 5 MS. LECHNER: I would agree with that.
- 6 Also, I think you need to think about the cost, you
- 7 know, what I see you all spending a lot of time and
- 8 energy and resources on are collecting medical -- you
- 9 know, years and years of medical history that really
- 10 have very little correlation to physical function.
- 11 It may have -- as David has pointed out in the case
- 12 that he presented, have no correlation to real
- 13 cognitive function based on -- a lot of time and
- 14 energy is spent based on making inferences from
- 15 impairment data.
- MS. KARMAN: Right.
- DR. BARROS-BAILEY: Go ahead, Jim.
- 18 MR. WOODS: Just a quick comment. It seems
- 19 to me, as I come more from a research background than
- 20 economics, what I liked about this is maybe the
- 21 notion, and what the Panel could propose -- that it
- 22 would be in addition to the more immediate steps to

- 1 meet the needs of the disability system is the
- 2 research that could be done by Social Security that
- 3 could lead to some pilots.
- 4 And while there might be some significant
- 5 difficulties in how you might test that on the
- 6 workplace side, that using a population that is
- 7 already receiving benefits and running some
- 8 instruments by them, it might be more difficult, you
- 9 know, if I were doing this.
- 10 I would also be interested in running the
- 11 same testing against applicants that we have
- 12 disallowed. That may be more problematic. To me,
- 13 that's not an issue that the Panel would have to
- 14 resolve, but maybe even just propose to Social
- 15 Security that here might be some good research ideas.
- 16 We're getting these to you in addition to, you know,
- 17 this specific quidance for the immediate system. I
- 18 really found this fascinating.
- DR. BARROS-BAILEY: Okay. Thank you.
- 20 Let's go ahead and take a 15 minute break. We will
- 21 come back, and we will have an opportunity to process
- 22 more of this. 15 minutes. Come back at 10:15.

- 1 Thank you.
- 2 (Whereupon, a recess was taken.)
- 3 DR. BARROS-BAILEY: Okay. I could tell
- 4 people are really excited about this topic. This is
- 5 the time that we get to deliberate as a Panel on a
- 6 lot of the information that we have heard. I can see
- 7 a lot of energy around the room from a lot of what we
- 8 have heard the last couple days.
- 9 Just to kind of summarize a little bit, for
- 10 the last couple of days we have heard about users.
- 11 We have heard from claims intake and development,
- 12 physical impairments, mental impairments, vocational
- 13 evaluation, past relevant work, other work and ALJs
- 14 within Social Security. And then people who are not
- 15 direct employees of Social Security, but are also in
- 16 the process in terms of vocational experts and
- 17 claimant's representatives. So we have seen a
- 18 variety of users along the continuum.
- 19 Personally, I had a collection of about ten
- 20 or 12 questions that I would of loved to ask the
- 21 panel, but we ran out of time in terms of the user
- 22 panel. Maybe we could process that a little bit.

- 1 Were there additional things that we wanted to have
- 2 asked?
- I have kind of my collection of questions
- 4 to see if we might be able to address those at some
- 5 point, that people felt that we need to get more
- 6 information from the users along that line? And then
- 7 there were some action items that did come out of
- 8 that panel, somebody had wanted a wish list from the
- 9 vocational experts that they're going to be gathering
- 10 for us.
- I want to just kind of see how people felt
- 12 about that process. Did it do it for you in terms of
- 13 why we set up the demo? Mark.
- DR. WILSON: I thought it was very helpful
- 15 I don't think it's going to take the place of going
- 16 out to the DDS and speaking with the adjudicators. I
- 17 think it will help those of us who are newer to this
- 18 to not sound as incompetent as we might actually be.
- 19 Very useful, but definitely doesn't take the place of
- 20 spending some time with each one of the users -- at
- 21 least for me anyway. That's absolutely essential.
- DR. BARROS-BAILEY: Other thoughts on that?

- 1 Tom.
- 2 MR. HARDY: I guess this will be a good
- 3 time to report back on some of the work I have done
- 4 on that. I have been doing some conference calling
- 5 about getting us to go to the DDS sites to do some
- 6 site visits, and possibly go to the ALJs -- meet with
- 7 the ALJs and voc experts in the office.
- 8 The input I have gotten back from the
- 9 Administration is that they see that as being a bit
- 10 problematic due to confidentiality issues. I
- 11 recognize that most of the members here feel very
- 12 strongly about that, as do I. I think it's a very
- 13 valuable process; but at this point I'm not sure how
- 14 we're going to overcome some of those barriers.
- That was part of why the presentation was
- 16 made the way it was at this meeting to give you as
- 17 much information as possible. I think now would be a
- 18 good time for us as panel members to say whether or
- 19 not this met our needs. For you, I guess the answer
- 20 is no, it still does not meet the needs. And I would
- 21 be asking other members of the Panel what your
- thoughts are?

1 MS. RUTTLEDGE: This is Lynnae. I am in a

- 2 really different situation than almost any of the
- 3 Panel members in that I have worked for vocational
- 4 rehabilitation in the state of Oregon where the
- 5 Disability Determination Service was a part of our
- 6 organization. And a part of voc rehab is the appeal
- 7 process.
- 8 So I don't have the need to personally go
- 9 and observe the process. But I don't think my
- 10 circumstance is reflective or indicative of other
- 11 folks. So when I say no, I don't need it, don't
- 12 think that I don't think that other people do.
- DR. BARROS-BAILEY: Deb.
- 14 MS. LECHNER: From my perspective, I think
- one of the pieces I would like to see -- that I
- 16 didn't get to see with the demo case are cases
- 17 related to the upper extremity. I have heard a lot
- 18 from the end users about the additional detail, both
- 19 in the work -- or in the presentations we heard
- 20 yesterday, as well as going back to our original work
- 21 with the IOTF. And I believe there is quite a bit of
- 22 differing opinion as to what those upper extremity

- 1 pieces might be.
- 2 So I really would like to see the chance to
- 3 see some sample cases involving the hands, the elbow,
- 4 the shoulder so that -- and perhaps the cervical
- 5 region, because those are the three areas that I
- 6 think our current classification system doesn't
- 7 address that well. So I kind of echo Mark's
- 8 sentiment; and not sure -- you know, I guess there
- 9 are several levels at which we can observe. There is
- 10 the DDS level, and then there is the whole appeals
- 11 process. And I think seeing both of those would be a
- 12 good idea, because I think the issues that come up at
- 13 the appeals level are where they deal with more of
- 14 the gray areas. So looking at both the DDS and the
- 15 appeals.
- DR. BARROS-BAILEY: Thank you. Tom, I had
- 17 a question. In terms of the issues of
- 18 confidentiality, specifically, they are around
- 19 observing actual cases and hearings?
- MR. HARDY: Well, the way it was presented
- 21 to me, and I have spoken to a couple of people, is --
- 22 and I have strong feelings. I think that we should,

- 1 in fact, be doing this. I defer -- if it's not
- 2 fiscally possible. So I understand that. But to
- 3 visit a DDS the question is, if you go to into a DDS
- 4 there are files everywhere. There is claimant names.
- 5 There is Social Security Numbers. There is medically
- 6 identifiable information, varying degrees of
- 7 specificity everywhere.
- 8 In theory, I think there is some work
- 9 arounds with us signing confidentiality agreements
- 10 and things of that nature. Conversely, if that
- 11 becomes so insurmountable, one work-around I was
- 12 considering was still going to a DDS, but being in a,
- 13 you know, sanitized room of some sort; and maybe
- 14 meeting with -- again, our end product user, and the
- 15 largest one is the DDS worker. And maybe meeting
- 16 with them in a clean space and talking over issues,
- 17 and going over sample questions, and doing it that
- 18 way.
- 19 I think at the ALJ level it will be easier,
- 20 because you can get to a better level of
- 21 confidentiality, because we're talking about one case
- 22 at a time. And talking to the ALJ in theoretical

1 ways is certainly far different than talking about

- 2 specific cases with the DDS worker. Speaking with
- 3 the vocational expert at the ALJ level about upper
- 4 extremity issues is going to be certainly different
- 5 than sitting in a DDS office looking at claimant X's
- 6 case.
- 7 I would like to see us still trying to work
- 8 toward at least the ALJ level. The DDS level still
- 9 remains problematic, and that's kind of where the
- 10 rubber hit the road was, there is cases every where;
- 11 there is claimant names; there is numbers; there is a
- 12 lot of information.
- DR. BARROS-BAILEY: Okay. Nancy.
- 14 MS. SHOR: I was just going to comment that
- 15 if panel members thought it would be useful to attend
- 16 a hearing, that's easy enough to arrange if a
- 17 claimant gives permission, and if a judge is
- 18 agreeable. That's definitely doable. And I would
- 19 think that meeting -- but if that's not what you have
- 20 in mind, if what would be more useful to you is
- 21 conversation with some ALJs, then echoing Thomas, it
- 22 is hard for me to understand why that would be a

1 problem unless there is a sense that you would not be

- 2 hearing a representative opinion. This would be the
- 3 opinion of the single ALJ or two ALJs that you spoke
- 4 to, might not be representative of the entire core.
- 5 But if there is anyway that I can help -- I
- 6 mean, I have easy access to claimants who would
- 7 certainly be happy to have you attend hearings.
- 8 DR. BARROS-BAILEY: Mark.
- 9 DR. WILSON: Well, another part of this
- 10 issue, I might be -- I like the Panel. I enjoy
- 11 spending time with you. If all 12 of you showed up
- 12 at once and wanted to observe an interview, that
- 13 might give me a little bit of pause too. So maybe
- 14 one of the issues is I don't think we necessarily all
- 15 have to go to the same DDS or -- I don't know if that
- 16 is part of the hesitation. I would actually prefer
- 17 to be by myself. I think the kind of interviewing
- 18 that I would do and the procedure that I would go
- 19 through would much easier put people at ease if I was
- 20 by myself.
- 21 MR. HARDY: I think when this was
- 22 originally discussed at our last meeting, the idea

1 was coming from the Panel members that you would like

- 2 to go to -- for logistics, if nothing else, everybody
- 3 go to a local office and ask the questions that you
- 4 wanted to ask on your own. I don't believe there was
- 5 ever an idea of us all getting together and going on
- 6 mass into some poor person's cubicle.
- 7 DR. BARROS-BAILEY: Bob.
- 8 DR. FRASER: Just to follow-up on Dave's
- 9 great presentation, anecdotally the Wonderlic was
- 10 used -- it was used in an NFL combine, so for all
- 11 rookies. And the highest scoring in an NFL rookie
- 12 was a guy named Carlson, who was a tight end for the
- 13 Seahawks; and he got a score of 40, Notre Dame tight
- 14 end. He was a quick study. He started and he was
- 15 the most productive receiver. So right out of
- 16 college.
- 17 The second thing about -- I love your
- 18 six-factor model. Certainly for us in our studies in
- 19 terms of job retention, multiple sclerosis, people
- 20 with epilepsy, return to work and traumatic brain
- 21 injury. It is not so much the global IQ, it's the
- 22 speed of information processing probably defined as

- 1 executive functioning. Specifically tests like the
- 2 Digit Symbol and Trail Speed. People have to track
- 3 different things. Even if they remember well, how
- 4 fast they can move the pencil; it comes up again and
- 5 again.
- 6 For people with MS, it really is word
- 7 fluency, you know. The control of word association
- 8 tests. How many words do you remember beginning with
- 9 F, A and S. And their IQ is all above average, you
- 10 know, maybe 108, 109, to 120's, just about college
- 11 grads. The more ways they can remember -- it was
- 12 linear in terms of months on the job in our follow-up
- 13 periods. But there is a sku there. These are
- 14 well-educated women with college degrees and careers
- 15 that reached as a verbal loading. You know, they're
- 16 nurses, IT people, insurance examiners, and stuff
- 17 like that.
- 18 So note the fact that the fluency and the
- 19 speed of processing component should be in our
- 20 template.
- 21 One -- I was a VE for a number of years
- 22 within the Social Security system, so I'm really

1 familiar with the system; but I was interested if

- 2 Shirleen could tell us whether, is use of that
- 3 SkillTRAN, the occupational browser, is that standard
- 4 at a preliminary level in offices around the country?
- 5 MS. ROTH: Within Social Security we have a
- 6 digit library system. And the digital library system
- 7 makes available to anyone within the Social Security
- 8 fire wall a variety of resources, including medical
- 9 resources and vocational resources; and having to do
- 10 with anything else. So with -- my understanding is
- 11 that the digital library has obtained from all of
- 12 these different sources access to a license with
- 13 SkillTRAN for a program called Job Browser Pro. We
- 14 have a license with VERTEK, Incorporated for both
- 15 OccuBrowse and OASYS; and we have a license with West
- 16 Law, for full West Law software, and that includes a
- 17 full legal search from a variety of legal resources.
- DR. FRASER: I was impressed. I didn't
- 19 realize that was used in the system. Thanks.
- MS. ROTH: You are welcome.
- DR. BARROS-BAILEY: Did you want to address
- 22 any of the issues in terms of your feeling about

- 1 visiting DDSs, especially --
- DR. FRASER: I am pretty familiar with the
- 3 system for many years.
- DR. BARROS-BAILEY: Okay.
- 5 DR. SCHRETLEN: I'm not that familiar with
- 6 the system. I think it would be nice to go, but I
- 7 don't know that it's essential, especially if other
- 8 committee members do go and can sort of talk about it
- 9 a little bit. Maybe that would be -- if it's a
- 10 difficult hurdle to overcome, if we can overcome it
- 11 more easily for a couple of us. Those visitors can
- 12 just sort of talk with us about what they observed.
- DR. BARROS-BAILEY: Go ahead.
- DR. GIBSON: I have a question about the
- 15 timing with which regard we would like to actually
- 16 schedule these visits if they were to happen. It
- 17 seems to me that with the September deadline looming
- 18 for creating our taxonomies, it might be nice to
- 19 actually have a framework laid out already before we
- 20 went. So that when we went we could actually present
- 21 them and work with them regarding the framework we
- 22 are proposing to get feedback on that. Otherwise, I

1 see us needing to interface with them a second time.

- 2 MS. KARMAN: I was wondering whether -- I'm
- 3 sorry, I wasn't in the room when this began, this
- 4 discussion started. But I think that might be
- 5 helpful if those panel members who would like to
- 6 visit a DDS, or you know, ODAR hearing office maybe
- 7 we should meet by teleconference when we return to
- 8 our homes or cities, and, you know, come up with a --
- 9 sort of an action plan of what it is that you would
- 10 want to ask. You know, is it something you want to
- 11 be talking one on one with somebody when you get to
- 12 the DDS? You know, how long would you want to be
- 13 spending there, you know, that kind of thing? Then,
- 14 we will have a plan to take back to the associate
- 15 commissioners for both ODAR and -- the ODAR offices
- 16 involved, and the Disability Determination Services.
- 17 And probably, I can tell you realistically
- 18 what we're probably going to end up with is a
- 19 scenario where possibly, you know, on the West Coast
- 20 we may have a contingency that might go to an office,
- 21 either DDS or hearing office. And then on the east
- 22 coast we may have a contingency that meet at a

- 1 particular DDS or ODAR office. So that's one
- 2 possibility.
- Then, of course, once we're there, we don't
- 4 necessarily have to travel around in this big clump.
- 5 We could divvy up. We would have to arrange that in
- 6 advance, so they can deal with the whole PII thing,
- 7 and make sure they have got somebody on site who is
- 8 ready to sit down and talk about us, whatever it is
- 9 that we need.
- 10 So I think if we had -- it doesn't have to
- 11 be a heavy duty plan, but just an idea of what kinds
- 12 of questions we may be wanting to ask and who we
- 13 might want to be talking to; and again, do we need
- 14 somebody -- we're going to probably want somebody to
- 15 talk to us as a group to start. Probably, you know,
- 16 for example, the Disability Determination
- 17 Administrator and his or her staff, perhaps. Maybe,
- 18 you know, the head person who does their quality
- 19 analysis, you know whatever, okay.
- Then we may want to, depending upon how
- 21 many of us there are, we may want to split up into,
- 22 you know, individualized scenarios where you are just

- 1 going off to talk with one of the medical
- 2 consultants, one of the disability determination
- 3 service -- you know disability examiners, whatever.
- 4 So I think we can make that happen,
- 5 especially -- what I'm hearing is not all 12 of us
- 6 necessarily want to go or need to go, and so if it is
- 7 just a handful anyway, if we split it up on the East
- 8 Coast, West Coast, chances are you are going to be in
- 9 a small group anyway. So I think that that could be
- 10 much more doable and less of an impact on the
- 11 offices, and you guys would get a lot out of it. So
- 12 that's my --
- MS. LECHNER: I think there is only three
- 14 of us, Tom, Mark and I -- is that the total group
- 15 that wants to go?
- MS. KARMAN: Shanan.
- 17 DR. SCHRETLEN: I would go if it was set
- 18 up.
- 19 MS. KARMAN: Lynnae, would you be
- 20 interested?
- MS. RUTTLEDGE: No.
- DR. GIBSON: I am interested in going to a

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- 1 hearing office, because I would like to be able to
- 2 say -- to my understanding that's usually where they
- 3 usually have those vocational experts they rely upon.
- 4 I would like to talk to them regarding the world of
- 5 work that we're talking about, and how the vocational
- 6 experts use that. I am probably most interested in
- 7 disability determination than I am in the follow-up
- 8 with vocational experts.
- 9 MS. KARMAN: Well, it sounds like the East
- 10 Coast contingent is probably going to be a lot larger
- 11 also. Anyway, I'm just suggesting. We don't have to
- 12 take this up here, unless you feel it's necessary,
- 13 given the amount of time.
- 14 You know, we could -- you were the original
- 15 chair for this group. Maybe you and I should touch
- 16 base later with Mary. And we will -- we will meet
- 17 on -- you know, on teleconference; and just, you
- 18 know, nail this down and get it done.
- 19 MS. LECHNER: I would just like to --
- DR. SCHRETLEN: I just want to say very
- 21 quickly, I wanted to second Shanan's idea. I think
- 22 that's a great idea, but note that these might not

- 1 have to be connected. That could be a different
- 2 thing. We could have -- the visits are one issue --
- 3 the visit is one issue. Having DDS, you know, end
- 4 users evaluate any sort of proposals we have could be
- 5 a separate.
- 6 MS. KARMAN: Absolutely. It should be.
- 7 DR. WILSON: I actually -- I want to get
- 8 out there as soon as possible. I don't want to share
- 9 anything with them. I don't want to -- other than
- 10 get their thoughts on how they use this, I don't want
- 11 them to think I have made up my mind, or I have a
- 12 predetermined view. For me, at least, that's an
- 13 important to get done as quickly as possible.
- DR. BARROS-BAILEY: Deb, and Tom.
- 15 MS. LECHNER: I would just like to say,
- 16 although I really appreciate the presentations that
- 17 we have had the past couple of days -- past day or
- 18 two, I would prefer this experience not to be
- 19 presentations. Okay. I'm done being presented to.
- 20 I just need to see and hear and talk, and be able to
- 21 ask individual questions.
- MR. HARDY: I have heard all this from

- 1 everybody. That's what I was trying to do. I will
- 2 try to get back in touch with Sylvia. We will see
- 3 what we will arrange, and we will get back to you
- 4 within a week. Again, my understanding of the
- 5 consensus is each of you has a different area of
- 6 interest that you really want to explore on your own,
- 7 and that is one thing. We have different levels, and
- 8 they may take different amounts of time. It's not
- 9 necessarily that we're going to walk in with a
- 10 checklist of questions that we all want answered.
- 11 Mark is going to have certain questions,
- 12 and he is going to be approaching probably different
- 13 subject matter experts in the field differently than
- 14 Debra is going to do. Okay. I will stop now. I
- 15 will get back to everybody.
- DR. BARROS-BAILEY: Okay. Thank you.
- 17 Beyond the DDS visits, anything else, other
- 18 ideas, other feedback in terms of the Panel, things
- 19 that emerged on that? Mark.
- DR. WILSON: Well, one thing, I very much
- 21 enjoyed David's talk, and right up my alley in terms
- 22 of comparative factor analytic structure of various

1 things; very useful. And I had a question for you,

- 2 if it would be useful to do that same kind of
- 3 thing -- I'm familiar with Fleischman's work. If
- 4 something like that could be done in the physical
- 5 realm, that would help me out a lot. I don't know if
- 6 you --
- 7 MS. LECHNER: Absolutely, I would agree.
- 8 DR. BARROS-BAILEY: I feel like people
- 9 didn't get a real chance to finish processing about
- 10 the presentation. Are there other questions or
- 11 comments? Go ahead.
- DR. FRASER: Just a quick one. We had
- 13 talked this morning in our breakfast meeting about
- 14 looking at the taxonomies that Mark presented and
- 15 seeing how well they related to the multi-factor
- 16 model. That might be interesting to see, you know,
- 17 the cognitive components of criteria across those
- 18 taxonomies to see what's out there.
- DR. WILSON: That's what we're going to do.
- 20 I mean, I think might as well start with the six that
- 21 David presented and then whatever Debra's committee
- 22 comes up with, absolutely. That's the idea. Let's

1 look at them in terms of what we think the underlying

- 2 structure is.
- 3 DR. SCHRETLEN: Although, if there are
- 4 existing taxonomy that have different factor
- 5 structures, I think there is enough evidence in the
- 6 literature that we don't need to be wedded to one of
- 7 these. You know, we can be flexible. I think that
- 8 there are many parsimonious ways of dividing up the
- 9 world of cognitive functioning that are defensible
- 10 and reasonable.
- DR. BARROS-BAILEY: Sylvia.
- 12 MS. KARMAN: Yes, I guess -- I think that's
- 13 great. I know that Deborah Lechner and I and several
- 14 other people we met last night for dinner to talk
- 15 about the physical demands; and of course, we met
- 16 this morning, Bob Fraser and David Schretlen and Mary
- 17 and I to talk about just the follow up for mental
- 18 cognitive. And one of things that we want to do is
- 19 look at the instruments that are associated with
- 20 those taxonomies just so we can parse out, you know,
- 21 what are we seeing that comes up over and over and
- 22 over again? Is that what you are planning to do?

- 1 Are you planning on doing that? Because we were
- 2 going -- I was going to have our staff take a look at
- 3 that.
- 4 DR. WILSON: The -- at the taxonomy level
- 5 yes, we are going to do a comparison of each
- 6 taxonomy, so that we will know, at least among our
- 7 subcommittee, and obviously report back to the Panel,
- 8 how we sorted these out, what was the frequency.
- 9 Something very similar to the type that David was
- 10 doing conceptually in his confirmatory factor
- 11 analysis.
- This seems to be the set of dimensions
- 13 that's come up. Here is how we sorted these. This
- 14 is the frequency with which this dimension occurs.
- 15 Then the second thing, which Bob was talking about,
- 16 is that, then, we will go ahead and stress those --
- 17 that and say, well, how -- again, this is just our
- 18 professional judgment -- how sensitive might this
- 19 dimension be to executive function? You know,
- 20 what -- look at each of these.
- 21 MS. KARMAN: Okay. So it still sounds like
- 22 we probably want to take a look at the instruments.

1 Because we may want to just look at the item level in

- 2 combination with what you are doing, just so that we
- 3 can double check our recommendations for the -- not
- 4 the items, but the categories that we're trying to
- 5 develop. I guess it's like I'm trying to make sure
- 6 that we're coordinated. I don't want to duplicate
- 7 what you guys are doing, but I do want to make sure
- 8 that both our subcommittees are.
- 9 DR. WILSON: There is kind of two ways to
- 10 go about this, and David made the point very well
- 11 that whatever you put in to the system that you end
- 12 up factoring is going to have a lot to do. So we
- 13 have sort of taken the approach to start at the
- 14 taxonomic level of what other people have done.
- MS. KARMAN: Right.
- DR. WILSON: So I am not -- we're happy to
- 17 share them. We will get the items. I wouldn't get
- 18 too hung up on the items, because I think to some
- 19 extent our view is that we need to make sure that we
- 20 operationalize each one of these in a way that serves
- 21 Social Security's needs.
- MS. KARMAN: Right.

1 DR. WILSON: So that might be -- as opposed

- 2 to sharing with an end user the taxonomic structure,
- 3 it kind of bores me to be honest with you. I don't
- 4 think they're going to be that interested in it. But
- 5 going out and showing them some items, you know.
- 6 What do you think about this, that we have developed
- 7 in terms of work analysis. That would be the kind of
- 8 thing -- not this first meeting, but at some future
- 9 meeting that we would want to show the users.
- 10 DR. SCHRETLEN: Mark, if somebody doesn't
- 11 know much about these taxonomic models -- like in
- 12 your slides you said this model, dimension one in
- 13 this model corresponds to dimension six in this
- 14 taxonomy. How well represented are sort of cognitive
- or interpersonal demand characteristics of jobs?
- DR. WILSON: Well, if you remember, one of
- 17 the points that I -- oftentimes, some of the older,
- 18 and ones on which there is probably more research,
- 19 there has been a criticism that they're too heavily
- 20 loaded on the physical domain. They're picking up
- 21 the physical aspects of work, but not the cognitive.
- 22 So in an attempt to sort of deal with that

- 1 issue, you have got to recognize that as soon as we
- 2 go out and start doing any research here, we're
- 3 probably going to have better data than any of the
- 4 existing models with a few exceptions; but for the
- 5 most part after a while, we will be able to
- 6 contribute more of this literature on what is the
- 7 underlying factor structure of work and a lot of
- 8 these others.
- 9 But what we did to sort of guard against
- 10 that issue is include the professional, managerial,
- 11 and right now we have one -- an economist who has got
- 12 what they refer to as a cognitive staff analysis
- 13 instrument, which is factored. So we were aware of
- 14 that deficit and we took some measures to make sure
- 15 on the work side that we have that.
- Now, one thing that comes up a lot -- and I
- 17 tried to make that clear yesterday -- is that work
- 18 analysis tends to be behavioral, it tends to be
- 19 highly verifiable. A lot of what you are talking
- 20 about when you say cognitive and physical is not
- 21 something that you would necessarily directly measure
- 22 from the work analysis standpoint. It's something

- 1 you would infer.
- 2 And so, you know, we wouldn't necessarily
- 3 as part of the work analysis say, do you have to lift
- 4 10 pounds, or some of the kind of things that -- but
- 5 what you want to do is minimize the inferential
- 6 distance as much as possible so that someone, an
- 7 expert of some type looking at these data would be
- 8 able to say oh, well, that's obviously, you know, a
- 9 three on the Lechner scale of, you know, upper
- 10 shoulder. That sort of thing.
- DR. BARROS-BAILEY: Mark, this morning you
- 12 and I were discussing the inclusion of the DOT in
- 13 terms of the taxonomy. You were really -- your
- 14 discussion really helped me understand the process
- 15 you are going through. That might help the rest of
- 16 the panel members if you provided that.
- 17 DR. WILSON: Right. The DOT is really what
- 18 we have decided sort of listed as a hybrid approach.
- 19 It does have a work taxonomy in it, in an attempt to
- 20 categorize work. And largely that's the rationale
- 21 dimensions of data people things along with a few
- 22 other things. But then it also has various schedules

- 1 in it that get at physical, less cognitive domains.
- 2 So it's really not a true or simply a work analysis
- 3 system. The work analysis system is very rationale.
- 4 This sort of defines theory of work what is, and how
- 5 it's structured.
- 6 And there has been some discussions
- 7 recently about the data people things, hierarchical
- 8 ratings. Are those really the same thing? Are they
- 9 really in a hierarchy? Maybe those -- the real
- 10 dimensions of work, that you can have loading -- you
- 11 know, it's not that you are at a certain level; but
- 12 you could have a loading on multiple data levels
- 13 within a particular job, and another job maybe
- 14 just -- anyway, there are discussions like that.
- 15 But the issue that I think you were getting
- 16 at, and that several people have commented on, is
- 17 when you take a lot of these existing taxonomies and
- 18 do higher order factor analysis, you usually
- 19 exploratory -- I don't know if anyone has done any
- 20 CFA work yet. You tend to find data people think.
- 21 So maybe Sid is a smarter guy than we gave him credit
- 22 for. Now, it could be all of us sort of have DOT on

1 the brain, so we tend to see data people things; but

- 2 the argument has been made in more than one higher
- 3 level factor analytic study that a lot of these work
- 4 analysis instruments at a higher level of factor
- 5 analytic results get you data people things anyway.
- 6 So to me, you know, that's sort of
- 7 reassuring. I like that. I like the idea of
- 8 going -- you know, the places where you can go
- 9 wrong -- and David made this -- you know, you are not
- 10 going to do away with inference; but we want to
- 11 provide as much detail, provide as much information
- 12 so that the inferential leak is relatively small.
- 13 There is always going to be a leak. There is no way
- 14 to directly connect the world of work and the world
- 15 of human attributes.
- 16 There are particular tests. There are
- 17 procedures that we can use. David laid it out very
- 18 well. We can do job component and synthetic validity
- 19 procedures if we want to try -- but all of those are
- 20 essentially algorithim methods of dealing with
- 21 various inferential leaps. For example, you are
- 22 going to have -- you know, you have to some way

- 1 aggregate this data.
- If you say, well, here is the level of
- 3 cognitive requirements for attorneys. Even though
- 4 there is a median and midpoints or whatever, you are
- 5 going to have -- there are still going to be within
- 6 title variability there judgments that have to be
- 7 made in that sort of thing that, you know. For us
- 8 the issue is finding increasing precision in a lot of
- 9 these areas. What we would refer to as kind of a
- 10 lower part of the distribution.
- 11 Most assessments are either on the work
- 12 side or on the human attribute side are meant to sort
- 13 of assess attributes across the entire range. But
- 14 for us, I think, we need to be worried about making
- 15 sure we can clearly differentiate towards the bottom
- 16 of the distribution, physical and cognitive. Because
- 17 that's where the clientele we're dealing with is most
- 18 likely to exist. More precision there would, I
- 19 think, help in the very important point that David
- 20 raised, you know. We're going to have to make at
- 21 some point decisions about, you know, where is the
- 22 cut off.

- 1 So the cut off is going to be somewhere
- 2 down there at the bottom end of distribution. So
- 3 more precision at that end on the physical aspects of
- 4 cognitive on the -- and is it your assessment,
- 5 David -- I know you focused on the cognitive stuff.
- 6 Are you as optimistic that at some point you can give
- 7 us a similar presentation on the interpersonal
- 8 behavioral realm?
- 9 DR. SCHRETLEN: No, I think it's going to
- 10 be more difficult. I don't think that there is the
- 11 instrumentation out there. I think it's going to be
- 12 more difficult. But it's interesting that data
- 13 people things emerged in so many taxonomies. Because
- 14 if you think about it, in our everyday sort of
- intercourse with the world; it's data people things.
- 16 That sort of defines our interaction with the world
- 17 around us, whether you are at home or in the
- 18 workplace. It's information, dealing with other
- 19 people, and the things you use. And probably
- 20 cognitive interpersonal and physical are going to map
- 21 on to that. It just makes so much sense. Any system
- 22 we come up with in the end should be able to sort of

- 1 have that face validity.
- 2 DR. GIBSON: I was sitting here thinking
- 3 about the work that's been done with our subgroup and
- 4 Dave's presentation, which I thought was very good.
- 5 I was just going to draw what I see as the analogy
- 6 coming out here from this set of comments. We're
- 7 finding the data people things are the three factors,
- 8 which in many ways are very analogous to your
- 9 crystallized and fluent "G."
- 10 You have multiple models of work with
- 11 hierarchical structuring. You have multiple levels
- 12 of cognitive functioning with hierarchical
- 13 structuring. From the two, you deduce that really
- 14 six, maybe eight might be a better way to look at
- 15 cognitive functioning. The challenge for us is to go
- 16 to that data people things down to more micro level
- 17 and figure out what is the appropriate number of
- 18 factors for work to be looked at across all levels,
- 19 so that we can, then, map on the six or eight
- 20 cognitive; the 15 or 20 physical; the how many ever
- 21 interpersonal, however they layout.
- 22 So for this level of work it requires these

- 1 three types of cognitive, these two types of
- 2 interpersonal, and these nine types of physical. I
- 3 think that's where our challenge lies, and that's the
- 4 process we are working on, is to get it down to six
- 5 or eight, and maybe 15, 20 or 30 generalized work
- 6 activities.
- 7 DR. BARROS-BAILEY: Deb.
- 8 MS. LECHNER: I think from the physical
- 9 standpoint I think the group is interested in looking
- 10 at some of the instruments that you all are looking
- 11 at more -- down more at some of the detail level.
- 12 And a good -- you know, we will certainly -- I don't
- 13 think anything will be taken lock, stock and barrel
- 14 as it is from any one of these instruments; but I
- 15 think that being able to say at the end of the day
- 16 that we looked -- we took an in depth look at how
- 17 physical demands are classified across a multiple --
- 18 a group of these 11 instruments that you all have
- 19 identified, as well as there is some additional
- 20 ergonomic assessment tools that -- and I appreciate
- 21 Mark's comments about not -- there is certain
- 22 ergonomic assessment tools that are, obviously, going

1 to be too detailed for our use, but there may be

- 2 others that are not as detailed, or that we may spool
- 3 bits and pieces of.
- 4 An example is the Fleischman classification
- 5 system that is used by O\*Net. I am familiar -- I am
- 6 very familiar because of my previous work with SSA
- 7 with that classification system and have done -- done
- 8 several presentations on why that classification
- 9 system isn't very usable for the purposes of job
- 10 analysis and assessment of workers on the flip side.
- 11 So -- but I would like to be able to do
- 12 that same type of let's look to see what these other
- 13 systems are doing because they may have elements that
- 14 we want to pull to substitute for some of the
- 15 classification that's traditionally used in the DOT;
- 16 and then there is all this, you know, scaling.
- 17 And we have heard over the last couple of
- 18 days people wanting to move away from these broad
- 19 categories of constant, frequent, occasional.
- 20 Looking at some of these other systems and how they
- 21 rate the various physical demands may give us some
- 22 ideas of maybe this is a better way to classify the

1 duration. Maybe this is better terminology. Look

- 2 what other people have done.
- 3 So just in the sense of not wanting to
- 4 reinvent the wheel, seeing if there are pieces that
- 5 we can utilize at a more detailed level than what you
- 6 all are looking.
- 7 DR. BARROS-BAILEY: Sylvia.
- 8 MS. KARMAN: Yes, I guess that's why I'm
- 9 concerned that we have an opportunity -- it's almost
- 10 like an exploration to confirm our recommendations
- 11 you know. So that when the two work groups, David's
- 12 mental cognitive subcommittee, and Debra's physical
- 13 subcommittee, when they're pulling together their
- 14 recommendations that -- that we have done -- that we
- 15 have taken a look at all the possibilities that are
- 16 out there with regard to how people have defined the
- 17 physical factors, how people have defined the mental
- 18 or cognitive factors regardless of the taxonomy.
- To me it seems like two different issues,
- 20 which is why we had the two different subcommittees,
- 21 because the taxonomy is the different issue as
- 22 regarded to the -- how we actually might want to look

- 1 at physical function either from the worker trait
- 2 perspective, as well as the work demand perspective.
- 3 And part of the recommendations that each of these
- 4 subcommittees may be wanting to make will also want
- 5 to be along the line oh, and by the way, not that
- 6 we're going to be developing the instrument in this
- 7 recommendation, but that we may have recommendations
- 8 toward the content model that would also inform
- 9 instrument development.
- 10 And so it's not that we want to
- 11 operationalize any of these things. We just want to
- 12 be able to confirm -- you know, we think that these
- 13 are the attributes that we are interested in
- 14 measuring, that Social Security should probably go
- 15 out and gather data on. We just want to be
- 16 confirming that by looking at, across the board, all
- 17 these different instruments.
- 18 So anyways, I just want to be -- I know we
- 19 want to be careful that we are not duplicating what
- 20 you guys -- what you, Mark, your subcommittee is
- 21 doing. It sounds like we're not, unless I'm wrong.
- 22 So you need to let us know that.

DR. WILSON: Well, again, I think the issue

- 2 is some of the items might be recognizable to people
- 3 who are interested in, you know, cognitive,
- 4 interpersonal or the physical aspect. To some
- 5 degree, all of those things are on the person side,
- 6 and there are inferences you make rather than looking
- 7 at what takes place. And we know from measurement,
- 8 and as David was saying, it very well could be that
- 9 items -- if we had -- David's made the ultimate
- 10 measure of various cognitive factors. We gave
- 11 everyone that. And we had Debra's ultimate measure
- 12 of the physical demands, gave everyone that. And had
- 13 my subcommittee's ultimate work analysis
- 14 questionnaire for Social Security, and gave them
- 15 that. That specific items in each one of these tests
- 16 are going to load on more than one of these factors.
- 17 So it's oftentimes difficult down at the
- 18 item level to necessarily figure out how that would
- 19 function; and again, part of the issue is what items
- 20 you put in. So the strategy that we have been using
- 21 is to simply let's make sure at the construct level
- 22 that we're not leaving anything out.

1 Then what I see as an iterative process,

- 2 we're going to say well, here are our dimensions.
- 3 Now, we don't know, but we're going to make sure that
- 4 whatever operationalization any of the other
- 5 subcommittee, you know, are interested in that we
- 6 think are work related that -- that we tap into
- 7 those.
- 8 But it also could be the case that the work
- 9 analysis may not be the only "quote" assessment that
- 10 takes place. I think there may need to be some sort
- 11 of physical or cognitive schedule, or whatever you
- 12 want to call it that's focused on the person. It's
- 13 not necessarily done by a work analyst, but that's
- 14 done by some medical professional, or you know,
- 15 someone -- some other kind of professional that deals
- 16 with these issues. And so we don't necessarily want
- 17 to try -- the work analysis will describe the work.
- 18 The issue here, which has been brought up a
- 19 number of times, you know, the level we're going to
- 20 have to try and strike this at is at the generalized
- 21 work behavior level. That's going to be recognizable
- 22 to people. I think it's going to be good enough --

- 1 you know, the court system tends to be very bias in
- 2 favor of tasks. When Shirleen was talking and doing
- 3 her analysis, she was picking out tasks. You know,
- 4 we can't do that. We will not have highly detailed
- 5 task information for all of work.
- 6 So our job is to populate that taxonomy
- 7 with enough generalized work behaviors, things that
- 8 are common across all work that we can collect the
- 9 same profile on everything that people like Deborah
- 10 can look at and say oh, okay, well, here are those
- 11 areas that -- which might also in some cases load on
- 12 things that David is talking about that have clear
- 13 physical demand indications. And then David can look
- 14 at, well, these are clearly the ones that are
- 15 indicative of job complexity, can give us a higher
- 16 "G" rating, things of that sort.
- DR. SCHRETLEN: Mark, on the first day in
- 18 the inaugural meeting we were talking about
- 19 certain -- sort of the landscape, and the 12,500 DOT
- 20 titles, and something intermediate, maybe 4,000. It
- 21 seemed like an arbitrary -- but not entirely
- 22 arbitrary, but kind of an arbitrary number. If you

- 1 can't do a task analysis with 4,000 jobs, could
- 2 you -- would it become more feasible to get to that
- 3 level of specificity if we were doing 250 jobs?
- 4 DR. WILSON: Oh, absolutely, we could. The
- 5 issue is -- and the constraint as I saw it is that at
- 6 some point the system is going to expand to all work;
- 7 and that's where it's unsustainable.
- Now, if I'm wrong -- because I like the --
- 9 I think there is already a compelling logic here of
- 10 how we proceed into what I would refer to as multiple
- 11 pilot tests. You know, it's going to be an iterative
- 12 process. We identify the 100 most common jobs. We
- 13 identify the whatever number of jobs that are
- 14 90 percent of what claimants have when they come in
- 15 saying that they do. Identify however many jobs that
- 16 Social Security typically recommends that you are not
- 17 disabled, you can go do this work. Whatever that may
- 18 be. Maybe it's 250; that's the number. Heck, yeah,
- 19 we can go out and do a task analysis on that. I
- 20 mean, it wouldn't be easy, but we could do it.
- 21 The other problem at the task level,
- 22 though, is now we don't have a common metric. We

- 1 have different tasks. The idea of the task level is
- 2 that this is unique to the job. This is the way
- 3 workers talk about things. This -- generalized work
- 4 activity is really meant to sort of hit at a -- in
- 5 between this kind of abstract stuff that nobody but
- 6 geeks like me understand, and the highly detailed
- 7 noncomparable -- you can't do easy job comparisons in
- 8 any kind of systematic quantitative way if you move
- 9 down to the task level.
- 10 Yes, we could do it. If you look at O\*Net,
- one of the criticisms of O\*Net is they didn't have
- 12 that stuff initially. Now, they're going back. I'm
- 13 not saying that task data wouldn't be of use, you
- 14 know, maybe through wickies or something you could
- 15 populate it.
- 16 Then the other issue that I would raise for
- 17 you is that if you go this sort of generalized work
- 18 activity analysis approach, then you start for
- 19 whatever reason back filling in with tasks, people
- 20 are going to be doing exactly what Shirleen did.
- 21 They're going to be looking for task commonality
- 22 whatever -- because I think that's just sort of the

- 1 default response.
- DR. BARROS-BAILEY: Mark --
- 3 DR. WILSON: I think people think in terms
- 4 of tasks.
- DR. BARROS-BAILEY: -- as you are talking,
- 6 as I'm trying to visualize this in my mind, and I'm
- 7 going -- also referring back to your Power Point
- 8 where you had the breakdown in terms of tasks. You
- 9 had it in the 100s. I'm thinking of the DOT
- 10 definition that doesn't have it in the 100s. It has
- 11 it more in terms of probably the generalized work
- 12 activities, job dimensions, duties kind of number.
- 13 So in terms of semantics, when you are
- 14 talking tasks, you are talking about a very detailed
- 15 list of tasks; but that's not what we were looking at
- 16 when we were looking at Shirleen's.
- DR. WILSON: Yeah, you were. You just
- 18 didn't realize it. What the DOT calls a task is
- 19 really what I would say a duty area populated. If
- 20 you look at the example I gave, which was grading,
- 21 there were 40 task statements in there in terms of
- 22 the specific actions, and the specific object that

- 1 oftentimes listed some sort of sequential order.
- 2 Because they didn't want to do all that
- 3 work at the real task level, they put them all into a
- 4 sort of a rational grouping, and all -- this is all
- 5 gravy; then rate that as a whole. But if you look at
- 6 the DOT, quote, tasks, end quote, it's really a
- 7 sequence, which in some cases may be 40, 50, specific
- 8 activities.
- 9 DR. BARROS-BAILEY: And --
- 10 DR. WILSON: Then each one of those could
- 11 further be broken down into multiple body movements
- 12 that would be the elements of that. So they really
- 13 did do a task analysis. It is just unfortunate their
- 14 terminology for task really is the same -- what we
- 15 would call the duty level, which I represent there.
- Then, again, the duty level is doable in
- 17 terms of a lot of people will say oh, you ask me what
- 18 you do, Mark. I teach; I do research; I'm involved
- 19 in public service. You know, those are my duties. I
- 20 have only got three of them, you know. The issue,
- 21 then, is -- those aren't comparable across work. We
- 22 describe those.

DR. BARROS-BAILEY: So duties are doable,

- 2 tasks are not. In terms of generalized work
- 3 activities, are you talking about visualizing that
- 4 more like the O\*Net? Is that --
- DR. WILSON: No. The O\*Net doesn't have
- 6 any -- well, I forget the term -- detailed work
- 7 activities is what I think they're calling their task
- 8 data now.
- 9 DR. SCHRETLEN: Mark, could you just give
- 10 us a couple of examples -- three or four examples of
- 11 what are generalized?
- DR. WILSON: A generalized work activity
- 13 was like the slide I put up there. Do you work in
- 14 pairs? I ask everyone that. Do you work on a team?
- 15 Do you have to peruse columns of numbers and figure
- 16 out which ones to write? The idea here is, is that
- 17 whatever we come up with, you would have the same
- 18 information on everything, and that would allow you
- 19 to very easily make cross job comparisons.
- 20 David did an excellent presentation on sort
- 21 of percentiles, you know, where is this work in terms
- 22 of decision making? In terms of all work that we

- 1 have surveyed, this job is at the 99th percentile,
- 2 you know, can't do that at the task level. Can't do
- 3 that at the duty level. So it's really an attempt to
- 4 sort of -- in the same way that we have standard
- 5 metrics for human physical attributes, and human
- 6 cognitive attributes, we're saying the generalized
- 7 work activity level that you would have a standard
- 8 metric for work analysis.
- 9 DR. SCHRETLEN: So for Suzy Que the medical
- 10 records person, the general work activity would be
- 11 reviewing records or documents to extract information
- 12 as opposed to medical records or --
- DR. WILSON: There would be several, you
- 14 know what I mean. Whatever they would be is really
- 15 up to us. The idea is, it has to be behavioral. It
- 16 has to be something very probable; but it has to be
- 17 envisioned in such a way that however many
- 18 generalized work activities we collect that this
- 19 would cover all work.
- MS. KARMAN: In other words, it would be
- 21 something where you would be rating all of the work
- 22 on those elements?

DR. WILSON: Right. Set Suzy Que down. Do

- 2 you ever have to work in pairs, Suzy Que? It could
- 3 be for certain work out there --
- 4 MS. KARMAN: It never happens.
- 5 DR. WILSON: -- they never work in pairs.
- 6 They never have to work with anybody else. They
- 7 never work in teams. So someone who is depressed,
- 8 and whatever, you know, this is a good job for them,
- 9 because they sit by themselves. They don't have to
- 10 interact with other people.
- 11 MS. KARMAN: So then -- well, I have got
- 12 two questions. One is, how would we -- we probably
- 13 would do well, then, to have an example of the
- 14 detailed work activity. Then my second question is,
- 15 how would we then identify the past relevant work
- 16 that people have done? How would we --
- DR. WILSON: Well, I think that's why I was
- 18 assuming that this database would come in. That
- 19 that's sort of the all relevant work requirement,
- 20 that we would have to know what -- how secretaries
- 21 respond to this. How other -- so if this person says
- 22 that they're a medical clerk, and we would have data

- 1 on that.
- MS. KARMAN: So when we bring -- when
- 3 people apply for benefits, will we then be asking
- 4 them a list of activities -- generalized work
- 5 activities?
- 6 DR. WILSON: Yes; right, exactly.
- 7 MS. KARMAN: I see what you are saying.
- B DR. WILSON: After time, you know, there is
- 9 some data that can be adaptive. We would know that,
- 10 you know -- if they say they don't ever meet with
- 11 whatever, then, we know that the probability matrix
- 12 is such, you know, that that has knocked out 37
- 13 questions that we don't need to ask them --
- MS. KARMAN: All right.
- DR. WILSON: -- because of our own
- 16 research.
- MS. KARMAN: What would be an example of a
- 18 detailed work activity?
- 19 DR. WILSON: Well, my able assistant
- 20 here -- this is summary report -- this is from
- 21 O\*Net -- generalized -- general and operations
- 22 managers. And here are the tasks listed for this

- 1 particular detailed work activity. Oversees
- 2 activities directly related to making product or
- 3 providing services. Direct and coordinate activities
- 4 with business or departments concerned with the
- 5 production price and sales and distribution of
- 6 products, review financial statements, sales and
- 7 activities reports and other performance data to
- 8 measure productivity and goal achievement.
- 9 One of the issues -- this is pretty
- 10 fascinating. You can see I'm getting people whipped
- 11 up here. People love hearing this kind of stuff.
- But my point is, one of the issues when you
- 13 get into these generalized work activities and trying
- 14 to write these is sort of reading level. You don't
- 15 want to get too detailed, too wordy; but that's -- we
- 16 can do that. That issue has been resolved. And
- 17 again, I think for us the issue would be we can
- 18 develop multiple items, and have all kinds of
- 19 prototypes, see what works and what doesn't as far
- 20 as --
- DR. SCHRETLEN: Do you suspect, Mark,
- 22 ultimately that your subcommittee will be making

- 1 recommendations for specific generalized work
- 2 activities that you think we ought to be rating?
- 3 DR. WILSON: I --
- 4 DR. SCHRETLEN: Or relying on some
- 5 existing?
- 6 DR. WILSON: Well, I would say that -- and
- 7 I think because so many people tend to think in terms
- 8 of tasks or in worker attributes, it would probably
- 9 help people to understand what generalized work
- 10 activity analysis is, by providing some examples. I
- 11 think it would probably go beyond the scope of our
- 12 subcommittee to actually try and develop an
- 13 instrument.
- DR. BARROS-BAILEY: Mark, I think for me,
- 15 what would be really helpful would be to take Suzy
- 16 Que, and come up with some generalized work
- 17 activities and demonstrate how it would look like for
- 18 Suzy Que.
- 19 DR. WILSON: Oh, sure.
- DR. BARROS-BAILEY: And then, you know, to
- 21 her past relevant work as well. So if we can run
- 22 through it, then, for me I could understand the

- 1 paradigm shift.
- 2 DR. WILSON: Right.
- 3 MS. LECHNER: The question I have, though,
- 4 if we don't come up -- as a Panel if we're not making
- 5 recommendations about what these generalized work
- 6 activities would be, who is going to do that work?
- 7 How does that get done?
- 8 DR. GIBSON: I think the answer might have
- 9 been a little oblique a moment ago. We all kind of
- 10 missed it. The point is we will be saying, here from
- 11 the research are the list of most commonly occurring
- 12 generalized work activities. What is beyond our
- 13 scope, in our opinion, at this point at least, is to
- 14 write the items which could measure each generalized
- 15 work activity that we say shows up.
- So just as David today did a really good
- job of saying, here are six cognitive functioning
- 18 areas that we think show up over and over, he didn't
- 19 go through and pull up the instrument for each one of
- 20 them, which has the items which measure it.
- 21 Again, here are the generalized work
- 22 activities, using small handheld machines; but you

1 could have thousands of items that measure that more

- 2 specifically. Does that help a little? GWA, yes.
- 3 Items, not necessarily.
- 4 MS. LECHNER: I just think as we look at
- 5 these generalized work activities we have to be sure
- 6 that there are ways to measure. I think that's the
- 7 road that O\*Net went down that we can't afford to go
- 8 down is having things and defining things that then
- 9 can't be measured.
- 10 DR. WILSON: It's an excellent point. It
- 11 is very important that we have to think in terms of
- 12 how these things are operationalized. The O\*Net is
- 13 the one case where they try to directly rate the
- 14 dimensions themselves. In other words, there are no
- 15 operationalization for each.
- So essentially, what happened is, you know,
- 17 when we get to the end of our process we will say,
- 18 well, here seem to be the predominant factor
- 19 structures of work analysis instrument. Each factor
- 20 could have anywhere from, you know, five or fewer
- 21 items, up to 20, 30 items that operationalize that.
- 22 As I indicated earlier, an item might load

- 1 on more than one factor. So you know, from a
- 2 psychometric efficiency standpoint, you could have
- 3 generalized work activity items that would tell you
- 4 about more than one underlying dimension. And so
- 5 that's a way to gain some efficiency. And I think
- 6 largely, and I agree with Debra, that it was a big
- 7 mistake; but largely for convenience and expediency
- 8 the issue was well, let's just collect information at
- 9 the taxonomic structure level itself.
- 10 So rather than giving people specific
- 11 generalized work activity items, and then deriving
- 12 decision making or deriving whatever generalized work
- 13 activity you are interested in, they tried to sort of
- 14 directly rate it. And as you pointed out and others,
- 15 there is scale problems with doing that.
- 16 No psychologist -- you know, if you asked
- 17 David, who wisely left now that we get into all this
- 18 work analysis issue -- if you asked him, David, would
- 19 you -- would you be okay with a single item cognitive
- 20 function test? Just one item to figure out
- 21 somebody's IQ. He is probably not going to like
- 22 that. Now, we might argue how many. He is like me,

- 1 he has a preference for relatively quick
- 2 instrumentation, because he is a researcher. You
- 3 know, I don't want to waste anybody's time, you know,
- 4 there are practical issues here; but -- and I suspect
- 5 Debra is the same way. You are not going to assess
- 6 someone's functional physical capacity with a one
- 7 item test.
- But on the other hand, we're constrained
- 9 here. We're talking about all work in the work
- 10 force. So we have to come up with a work analysis
- 11 instrument that, you know, I am concerned about John
- 12 over here. Like, oh, don't want to take us too far,
- 13 you know, we have got to implement this. This has to
- 14 be an operational system.
- So you know, they're going to be
- 16 compromises. Not everyone is going to be perfectly
- 17 happy with -- with the instrument in terms of all the
- 18 end users. But I think we can do much better and be
- 19 much more precise than we are now.
- DR. BARROS-BAILEY: Shanan. Sylvia.
- 21 DR. GIBSON: I was just going to throw out
- 22 another analogy to David's work since he left. As

- 1 this morning when he said, no good clinician would
- 2 take someone in five minutes and say, oh, this
- 3 person's cognitive functioning is "X." To me that's
- 4 where the O\*Net went wrong. They said oh, this job's
- 5 decision making number is five. That's where the
- 6 disjoint is. That is where it is at the more
- 7 holistic level. That they essentially did what he
- 8 said no clinician would do with regard to cognitive
- 9 functioning; they did with regard to the world of
- 10 work.
- 11 MS. KARMAN: I think maybe I will ask this
- 12 question. Mark is there. People leave the minute
- 13 you want to ask a question.
- One of the things I'm thinking of is just
- 15 so that I can have some clarity with regard to the
- 16 work that we're doing with the physical subcommittee
- 17 and the mental cognitive subcommittee. To the extent
- 18 that we, you know, for example, want to look at
- 19 the -- some of the -- some of the top 100
- 20 occupations, look at the DOT titles underneath; then
- 21 infer from looking at temperaments and other things,
- 22 and the job descriptions in the DOT what elements for

1 mental cognitive might be valuable, especially the

- 2 mental portion, you know, enter -- the social
- 3 elements and the emotional behavioral elements.
- 4 And to the extent to which we may want to
- 5 take a look at the instruments, not because we want
- 6 to start making a list of items. I mean, I think
- 7 we're pretty clear we don't want to do that. What I
- 8 want to really be able to walk away from this meeting
- 9 is an understanding of what it is we're really going
- 10 to do with those instruments that would be helpful,
- 11 given what the taxonomy group is doing.
- So I'm -- what I want to know then is,
- 13 maybe if Shanan and Mark could let us know what did
- 14 you anticipate our subcommittees would be doing, or
- 15 you know, would be making in terms of
- 16 recommendations, so that maybe we need -- maybe that
- 17 might help sync up what I'm a little confused about.
- 18 So do you want to take a crack at that?
- 19 I'm not saying you are telling us what to
- 20 do. I am just wondering did you have an expectation
- 21 and what was that. We're definitely not going to
- 22 give a list of items. We don't want to be able to

- 1 confirm whatever categories at the level three that
- 2 we're going to recommend, and to the extent that we
- 3 want to talk about possible measurement issues that
- 4 SSA needs to be concerned with, we want to be able to
- 5 address that. So I just want to know was that your
- 6 expectation too?
- 7 DR. WILSON: Right. In terms of the
- 8 person -- David started out with today, the person
- 9 side, job side, our job is to provide with you -- for
- 10 you -- and I forget the numbering scheme. Anyway --
- DR. SCHRETLEN: Five was the top.
- 12 DR. WILSON: So I think it's like four or
- 13 three. With that you say, all right, here is the
- 14 things you -- on the work side that you have to deal
- 15 with. And the thing that doesn't exist now, which
- 16 would have, I think, enormous utility is -- just as
- 17 David through his, you know, discussions of the norms
- 18 and the distributions, and how useful that can be in
- 19 terms of making more objective decisions; if we have
- 20 a common metric on the work side, we can do the same
- 21 thing. We don't have to worry about the, quote, job
- 22 title anymore. It could be that there are three or

1 four key level four areas that we will focus in on

- 2 depending on whether we expect that it's a physical
- 3 limitation, cognitive or both.
- 4 You don't necessarily have to -- once you
- 5 have got your enormative database up and running, you
- 6 can very quickly focus and figure out what this
- 7 person can and can't do in more of an occupational
- 8 exploration. Have you ever done these kind of
- 9 things? Have you ever done these kinds of things?
- 10 Can you still do these things?
- 11 Then, because you have this normative
- 12 database over here of all work, you can go figure out
- oh, well, obviously, here are the 15 jobs that have
- 14 those relevant activities going on that still exist
- 15 in the work force based on what this person described
- 16 that they can do.
- DR. BARROS-BAILEY: Tom.
- 18 MR. HARDY: I confess confusion at this
- 19 point, because in the last 20 minutes I have gotten
- 20 very lost, which is my fault, I guess.
- 21 I'm stepping back for a second. I think I
- 22 understand what I hear people saying. But I'm also

- 1 stepping back and saying okay, I'm a vocational
- 2 counselor. I am a person working at the DDS level.
- 3 I'm an attorney going into court. I'm an ALJ. I
- 4 know we're talking about the underlying
- 5 instrumentation and definitions that are going to be
- 6 utilized to build the new information system.
- 7 As you build this back up for me to use it
- 8 as a voc counselor, or as an attorney, or as an ALJ,
- 9 or as a DDS, I have to be able to look at something
- 10 and say oh, you are a mailman, you are a waitress,
- 11 you are a this. And as we're building back up to
- 12 that, I'm kind of confused as to how some of the
- 13 things I'm hearing will get us back to -- I look
- 14 at -- I have to look at something that says to me,
- 15 that means waitress. Can somebody clarify that for
- 16 me, because I kind of got lost on how -- how what
- 17 we're talking about feeds into that.
- 18 DR. WILSON: People carrying out whatever
- 19 kind of generalized work activity are going to report
- 20 some kind of title. I'm a waitress; I'm an attorney;
- 21 I'm a neurologist; whatever it happens to be. So we
- 22 will have the title data. The problem in the economy

- 1 as it exist now in many cases is that that
- 2 information is not particularly useful.
- 3 Shanan and I last night talking shop, you
- 4 know, saying you are a professor, depending upon
- 5 where you are, could be describing very different
- 6 work. So yes, we can operate at the job title level.
- 7 We will have that data. One of the attractions of
- 8 having sort of a common measurement approach to work
- 9 is you can, for different kinds of work, figure out
- 10 exactly how much consistency, you know, if you have
- 11 claimants coming in all saying they're waitresses,
- 12 and they're all over the space of work analysis in
- 13 terms of what it is they're doing, that could be
- 14 malingering and thinking.
- 15 It could be also be the case that for
- 16 various kinds of work the task level, if you will, is
- 17 all over the map. That job titles -- you have to
- 18 understand where job titles come from. You know, in
- 19 the legal system, judges they're assessed with tasks.
- 20 They think about work in terms of what are the
- 21 specific tasks that are performed. But if you look
- 22 at where -- and the job titles that are associated

- 1 with those tasks. But if you look at -- I come at
- 2 this more from the standpoint of I watch job
- 3 classification systems be created in organizations,
- 4 and in terms of how they evolve. The implication
- 5 that the title is somehow any kind of precise
- 6 description of what someone does in most -- you know,
- 7 in most organizations is just not true anymore.
- I mean, there was a time when there was
- 9 sort of a job analytic procedure, and only people who
- 10 did the same task. I worked, did a considerable
- 11 amount of work in investment bank not too long ago
- 12 that, you know, was a global financial organization;
- 13 and I think they only had like five or six job titles
- 14 in all of IT. I mean, it was absurd that their,
- 15 quote, job title had absolutely no descriptive
- 16 information in terms of what they were doing.
- 17 So in a lot of cases knowing someone's job
- 18 title is an elusion of precision. You know, it
- 19 sounds like, you know, something about what people
- 20 are doing, but you, in fact, might not.
- DR. BARROS-BAILEY: I just want to pipe in.
- 22 I agree in terms of the job title. One time City

- 1 Voices was hiring for rehab counselors. When I read
- 2 the description, they were hiring for housing rehab,
- 3 not voc rehab. So you know, going by job titles is
- 4 problematic.
- 5 As a rehab counselor, I'm looking beyond
- 6 the job title. I'm looking at the description. So
- 7 for me, it would be very valuable to be able to
- 8 understand in terms of how to apply the generalized
- 9 work activities to an actual case. And to look at
- 10 somebody's work history, given that new paradigm. So
- 11 I could understand, then, how to apply it.
- DR. WILSON: I think one fun thing -- have
- 13 to give people notice the semester is pretty much
- 14 over, maybe we can have some fun thing. What we
- 15 could do is identify a series of generalized work. I
- 16 mean, there are instruments out there in this domain.
- 17 We can all be Suzy Que rated on one of these
- 18 generalized work activity instruments; and then see
- 19 to what extent -- you know, that might be a useful
- 20 exercise. I can certainly -- I think I have access
- 21 to some of the existing instruments that we can pull
- 22 and do job analysis on.

- 1 DR. BARROS-BAILEY: David.
- DR. SCHRETLEN: I wasn't going to respond
- 3 to that.
- 4 DR. BARROS-BAILEY: I think for me what
- 5 might be more valuable is if I had a collection of
- 6 what might be some of the recommendations coming from
- 7 the subcommittee of some generalized work activities
- 8 to be able to apply. That might be better than using
- 9 one instrument.
- 10 DR. SCHRETLEN: I wanted to come back to
- 11 Tom's question. The psychologist in me is sort of
- 12 sympathetic to confusion.
- I think that one thing that occurred to me,
- 14 Tom, is that this is second of our meetings. There
- 15 is a lot of ambiguity yet how things are going to
- 16 shape up. I share the confusion or the sense of
- 17 ambiguity. However, a thought that occurs to me is
- 18 imagine if we were to do some kind of, you know,
- 19 empirical study in which we looked at 100 occupations
- 20 and their demand characteristics. We examine those
- 21 incumbents in those jobs, and we did an analysis of
- 22 generalized work activity for those 100 occupations.

1 We have a very large OPIS of data for

- 2 reference purposes. However, there are lots of
- 3 occupations that are not in those 100. But we could
- 4 then do a GWA analysis of another 500. So you don't
- 5 necessarily have to do all the other research on the
- 6 other 500.
- 7 If you have 100 occupations and they're
- 8 representing various generalized work activities, and
- 9 you have -- you know that these abilities enable a
- 10 person to review records and extract information or
- 11 lift something, you know, whatever the generalized
- 12 work activities are; you don't have to do that same
- 13 pilot study on all the other jobs that you collect
- 14 GWA information on, because you can generalize from
- 15 the first 100.
- So in other words, if you require these
- 17 physical and mental and interpersonal characteristics
- 18 to do -- to meet these -- to execute these three or
- 19 four generalized work activities, then you can -- and
- 20 you have information about other jobs, not only can
- 21 you say this applicant could do this one or two or
- 22 three jobs that are in the top 100, but they could

- 1 also do these other jobs, because the GWAs are
- 2 essentially the same. Do you see? Is that -- that's
- 3 not helping, is it?
- 4 DR. BARROS-BAILEY: Deb.
- 5 MS. LECHNER: I think that that may be true
- 6 to a larger extent in the cognitive area than it
- 7 might be in the physical.
- For example, with the physical arena, you
- 9 have got the worker doing a generalized work
- 10 activity; but you have got the material that they're
- 11 handling or dealing with. They're dealing with the
- 12 external materials. So you could have a generalized
- 13 work activity that might require 20 pounds of lifting
- 14 in one industry versus 150 pounds in another
- 15 industry, depending on the themes that the people are
- 16 interfacing with.
- 17 So I think that, you know, we have to
- 18 take -- we have to -- we sort of have to see how some
- 19 of these generalized work activity will fit with the
- 20 material that people are interfacing with. I don't
- 21 know if there is a way in these generalized work
- 22 activity assessments to take into account -- to take

- 1 that into account.
- 2 DR. SCHRETLEN: Is it possible to either
- 3 take them into account, or to have some sort of
- 4 interaction where you have some characteristic of a
- 5 job. It is the weight of the materials that one
- 6 handles, and then the GWAs. Then so you have sort of
- 7 a multiplication of you do this everyday, the
- 8 materials you handle are 50 pounds or more, that
- 9 gives you some information.
- 10 DR. WILSON: Right. Oftentimes the issue
- 11 of frequency comes up, the issue of duration. So
- 12 there might be more than one thing you want to know
- 13 about particular activities and then to sort of get
- 14 back to Sylvia's question in terms of what I was
- 15 seeing from -- as needing from the others, David's
- 16 presentation on the sort of factor structure on the
- 17 cognitive side will be helpful to us in terms of
- 18 making sure that our taxonomy is sensitive to that,
- 19 at least from our perspective. Even though it's
- 20 going to be harder when he does the same thing on the
- 21 interpersonal behavioral on that side, that would be
- 22 useful.

1 Same thing for Debra when she says, well,

- 2 here is the big five or whatever it is in terms of
- 3 the underlying factor structure. And I know for
- 4 those of you who are practitioners, we are up here in
- 5 the clouds, you know, building all the infrastructure
- 6 of why this makes sense. And it's one of the reasons
- 7 why I never talk this way in dealing with end users.
- 8 You, unfortunately, have to be subjected to this.
- 9 They tend to operate more down at the item
- 10 level. And the initial attempts at this sort of
- 11 approach were not particularly good, because in some
- 12 cases they weren't always -- they weren't easy to
- 13 imagine. They are sort of too abstract, written at a
- 14 very high level, nor were they always behavioral. So
- 15 there is a bit of -- a trick to this, but I think
- 16 we're far enough along; and I think that we're in the
- 17 absolute perfect opportunity to pull this off.
- 18 The other thing that I think David was
- 19 pinning at when he was confusing Tom even more than I
- 20 did with -- is sort of this notion of synthetic
- 21 validation. That you don't necessarily have to
- 22 collect every piece of information on every

- 1 occupation. That you know, through various studies
- 2 you can develop algorithims and sort of probability
- 3 matrixes that will say, well, if they answer this
- 4 question this way, and this one this way, and this
- 5 one this way, there is now an absolutely zero
- 6 probability they are not in the 95th percentile of
- 7 IQ. You don't need to necessarily -- now, is that
- 8 a -- always going to be defensible? How large should
- 9 that be?
- 10 There are some technical issues around
- 11 doing synthetic validity; but I would definitely, you
- 12 know -- what I would envision in terms of, you know,
- 13 the real test, if you will, in the end of how well
- 14 this is going to work is Debra's committee saying
- 15 here is what we need from sort of a physical
- 16 assessment. This is the information, you know, in
- 17 our ideal world that we would like to have.
- 18 David saying on the cognitive and
- 19 interpersonal -- here is what we -- if we really
- 20 wanted to know how well someone was, we have our --
- 21 Shanan and Jim and I have our sort of dream
- 22 instrument. Let's go out and pilot that, and do the

- 1 research. Let's see how these instruments interface
- 2 with each other, and what items on which instrument
- 3 are related. You know, that's the way to answer this
- 4 question, rather than us trying to intuit, you know;
- 5 I don't like that item.
- 6 Because a lot of times what you will find
- 7 is that -- as Dave was saying, it's very hard
- 8 sometimes. It's surprising how various instruments
- 9 will behave, and what items on an instrument will
- 10 tell you about different aspects. And that may be
- 11 less so in the physical domain, but definitely on the
- 12 cognitive interpersonal side. That's true.
- DR. BARROS-BAILEY: Bob.
- DR. FRASER: Just a thought. If we had
- 15 this generalized work activity template -- say, we
- 16 had it for 250 jobs, which comprise 72 percent of the
- jobs in our economy. We do have 1100 VE's, you know.
- 18 So when you get the -- when I got the job list two
- 19 weeks ago. A musical archivist, okay. There is not
- 20 a lot of them. There is one at Microsoft; there is
- 21 one at the TV station. So VE, as part of the
- 22 process, could come in and use the generalized work

1 activity template, okay. Over time you build a bank

- of these lesser frequency, you know, kind of things.
- 3 Just one way to go. Those are the 250 jobs.
- DR. WILSON: Absolutely, yes.
- DR. FRASER: The second issue is I'm a
- 6 little worried about our person side in terms of the
- 7 interpersonal, behavioral, psychosocial concerns.
- 8 The example here at level three is managing emotions,
- 9 okay. Another one could be, you know, someone who is
- 10 obsessive and too focused on detail, can't get things
- 11 done. You know, I don't know what these are. But I
- 12 am wondering, since we have Shanan and Mark here, is
- 13 there a more -- you know, when I see why people lose
- 14 jobs, 50 percent because of interpersonal
- 15 difficulties on the job. That's what you see in
- 16 literature. It never goes below that. It never goes
- 17 to managing emotions, too intent to details.
- 18 I'm wondering if is there a job termination
- 19 literature. You know, why specifically people have
- 20 lost jobs in the interpersonal behavioral world. I
- 21 never see it go below.
- DR. GIBSON: If there is, I'm not familiar

- 1 with it.
- DR. FRASER: Making it personnel
- 3 psychology. I have just never seen it before.
- 4 DR. SCHRETLEN: That might be a really
- 5 interesting literature search to look at, job
- 6 termination. Why do people lose jobs? That's a
- 7 great idea.
- 8 MS. LECHNER: What are the interpersonal --
- 9 are there any studies. I would bet that in human
- 10 resources personnel literature there has got to be
- 11 data on that.
- DR. FRASER: I think that's something we
- 13 could do. I thought maybe if we came out of it that
- 14 way, might be easier to bag it.
- DR. SCHRETLEN: I think clearly we are
- 16 going to need to do some cognitive behavioral, or
- 17 whatever our subcommittee is called again. We
- 18 definitely need to a spend -- this is our next big
- 19 task on how we are going to start to approach this.
- 20 I don't frankly know.
- 21 DR. BARROS-BAILEY: Just before we continue
- 22 with this, I just want to kind of do a check on time.

1 We have 13 minutes before the hour. We have a couple

- 2 of other things we need to cover on the agenda. It
- 3 seems like people still need to process this a lot
- 4 more. If we need to take this to a different level
- 5 in terms of a teleconference, something at that
- 6 level, maybe we could do that. It just seems like it
- 7 is very good conversation; but we will still have to
- 8 hear in terms of the project director's update before
- 9 we close out the deliberation.
- 10 So how are people feeling about that in
- 11 terms of this discussion? Shanan.
- DR. GIBSON: I was going to answer to Bob's
- 13 question real quickly.
- One of the issues you run into, while I
- 15 don't think there is a large degree of literature in
- 16 the personnel side, more in the HR realm regarding
- 17 termination is that so many organizations do such an
- 18 horrendous job of actually documenting termination,
- 19 and typically it has allowed people to leave. Part
- 20 of that is the result of the litigious nature of
- 21 employment law, and people being asked to leave or
- 22 not. Then you run into the issues of termination for

1 cause versus not. So the documentation must be very

- 2 hard. I am not saying it is not there.
- I can't think of anything where I have been
- 4 teaching HR for eight years now where I have actually
- 5 talked about that with students and looked into it,
- 6 because of the nature of how companies typically
- 7 handle the termination situation.
- 8 DR. BARROS-BAILEY: Okay. In terms of just
- 9 the topic that we have been discussing, the taxonomy,
- 10 and how -- I think there is a lot more clarity for me
- 11 at least in terms of how it all fits together. I
- 12 think it fits together with TSA as well in terms of
- 13 what fields, and MS, and all that is displayed within
- 14 the taxonomy. Do people feel like we need to move
- 15 this to further discussion, like a teleconference?
- 16 Or that we are at a point we have enough clarity,
- 17 enough action items that we can take it to June?
- 18 Where would people like to see it?
- 19 DR. SCHRETLEN: Just speaking for myself, I
- 20 don't have a problem taking it to June. It would be
- 21 very helpful if you guys on that committee could help
- 22 us who are not so familiar with this understand what

- 1 are examples of generalized work activity, and how
- 2 might they deal with the issue that Deborah brought
- 3 up. Like different weights, or physical -- are there
- 4 interactions? Because I don't even know. Maybe GWA
- 5 do have reference to the physical -- the actual
- 6 physical demands; but I just don't know.
- 7 MS. LECHNER: I was thinking of that. That
- 8 seems to be sort of be some examples. Whether it's
- 9 Suzy Que or some other examples that -- concrete
- 10 examples for us to sort of see how this all plays out
- 11 would be helpful.
- DR. BARROS-BAILEY: Okay. I think I am
- 13 going to ask Sylvia to go ahead and do the project
- 14 director's update. There were action items that were
- 15 discussed at the last -- at the inaugural meeting
- 16 that we have some updates in our folder.
- 17 MS. KARMAN: They're behind the red section
- 18 in day three. They're something called "Social
- 19 Security Administration Update."
- There were a number of questions that came
- 21 up during the time of the inaugural meeting. And
- 22 what we had done was our staff had kept track of a

1 number of action items. We also, obviously, have a

- 2 lot of different work activities going on, project
- 3 activities. And then, of course, when we got the
- 4 transcript we reviewed that blah, blah, came up
- 5 with Minutes, which I know the Panel is going to
- 6 take -- talk about after lunch. So that's where a
- 7 lot of these things came from. Some of them were
- 8 just simply action items. People had asked about
- 9 things. So we're just reporting back. It's our
- 10 intent every single -- I think she is still looking
- 11 for it. It's under three.
- 12 MS. LECHNER: Okay. I got it.
- MS. KARMAN: I am just waiting until
- 14 everybody has one. Only because it will be
- 15 distracting for me to talk while they're looking for
- 16 something.
- 17 That means it is on the table. Elaina just
- 18 told me it's probably on the table. It was
- 19 yesterday. All right. It's not a big deal. I
- 20 didn't want you to be distracted while you were
- 21 looking. So I will wait if you want to look. Okay.
- 22 All right. So we have several project

1 activities going on. Among them are -- I just want

- 2 to give an update on what we call our short-term
- 3 project. The ICF International is going to be
- 4 concluding their evaluation of Career Planning,
- 5 Software Specialist, Inc. and their occupational
- 6 data, and the methods by which they collect the DOT
- 7 based data. So we are looking forward to receiving a
- 8 report from them. The contract calls for final
- 9 report on -- by the end of May. And we have every
- 10 understanding that that's well under way, and we
- 11 should be hearing on that -- about that soon.
- 12 That means that in June we may have
- 13 actually something to report about, depending on
- 14 where we were with our evaluation of -- our review of
- 15 the -- of that evaluation and what we have reported
- 16 up the chain to our management about that. Anyway,
- 17 so we expect to have information very shortly.
- 18 That's basically to take a look at -- just
- 19 to remind the Panel members, and also anyone in the
- 20 audience, that we had tried to take a look at any
- 21 private sector existing occupational information that
- 22 is duty like where a company may be updating the

- 1 Dictionary of Occupational Titles; and so, you know,
- 2 could Social Security be using that information in
- 3 the interim while the Panel and our project team and
- 4 our workgroup are working toward something for the
- 5 long term.
- 6 Then we also have under way now a study
- 7 design and some work to pull together a study of past
- 8 relevant work. So the occupations that
- 9 beneficiaries -- or rather claimants come to us with
- 10 in their past work history, and also looking at other
- 11 aspects of information in the claims file, such as
- 12 the residual functional capacity. What are these
- 13 individual limitations, both mental and physical?
- 14 And then, you know, in terms of the decision points
- 15 where Social Security -- or when Social Security has
- 16 made a determination or decision that -- in the case
- 17 of a denial what -- in the circumstances where we do
- 18 cite occupations, what kind of occupations are we
- 19 citing?
- 20 That way we can get at some of the
- 21 information about -- you know, given the person's
- 22 past work history and what kind of residual

- 1 functional capacity their limitations -- if we have
- 2 some information, then, about, you know, what are the
- 3 most -- we came up with a list of the top 50 whatever
- 4 occupations that Social Security claimants have in
- 5 their past relevant work, and also, what are the top,
- 6 you know, number of jobs that Social Security tends
- 7 to find people can do as other work given certain
- 8 kinds of limitations. So we're hopeful that that
- 9 work will be done probably in the middle of 2010 --
- 10 well, probably before the middle of 2010. But looks
- 11 like we may not be able to begin that study until the
- 12 summer time. But it's under way. So that's
- 13 something that we're looking to do.
- 14 And then also I was just going to call your
- 15 attention to the information on the single decision
- 16 maker pilot, which I believe somebody had asked a
- 17 question about. So there is information in this
- 18 background material that we're providing the Panel
- 19 with on, you know, a little bit of history about
- 20 single decision maker, and where we stand with that
- 21 particular project at this point.
- So I'm just going to read from part of

1 this, so I get this correct. So basically, this --

- 2 the SDM testing regulation is scheduled to expire
- 3 September 30th of 2009, and a work group is actively
- 4 conducting a review and preparing a technical report
- 5 to document the methodologies used in the DDSs, and
- 6 to evaluate -- and to do an evaluation on the impact
- 7 of that program on administrative costs and program
- 8 costs to determine whether or not SDM should be
- 9 eliminated or retained or expanded.
- 10 So a report is expected later that summer.
- 11 So that's basically where the Agency is standing
- 12 right now on that. There was some questions about
- 13 the history or what the background was. So if you
- 14 are interested in that, that's in there as well.
- Then there were members of our workgroup
- 16 that prepared the history of mental -- how Social
- 17 Security came to develop the mental capacity
- 18 residual -- mental residual functional capacity form.
- 19 So that may be of interest to those of you who have
- 20 asked that question. I believe it was of Tom Johns
- 21 last time when we were -- when he was giving his
- 22 presentation on sequential evaluation process. So

- 1 that information is also in your package.
- 2 And then, let's see. We also had some --
- 3 we had conducted yesterday the first test of the user
- 4 needs analysis workgroup -- I mean, our user needs
- 5 analysis interview. I understand we did receive a
- 6 fair amount of suggestions, which we will be sharing
- 7 with the Panel as soon as we pull that material
- 8 together.
- 9 Our staff members recorded the interviews
- 10 and then did a focus group with all of the
- 11 individuals that they interviewed yesterday. But it
- 12 was just a test of our protocol. Because what we
- 13 intend to do is take the results of that and make
- 14 whatever changes we need to, to the protocol.
- Basically, we're asking a series of
- 16 questions of users, adjudicators, reviewers; and we
- 17 would want to also give them sort of a fact sheet of
- 18 what a particular case might look like, and then ask
- 19 them a series of questions about well, given the
- 20 person's impairment and the allegations, symptoms,
- 21 and other things that they're experiencing, what
- 22 would -- how would you see their function, you know,

1 in this particular job? So we're not trying to get

- 2 at a specific job. Really, we're trying to look at
- 3 what foundation -- what areas of function, both
- 4 mentally and physically, might be of value to -- to
- 5 the adjudicative process and several other questions.
- 6 So it's just an attempt for us to, again,
- 7 try to reach out to the user community at least -- so
- 8 far at least in this case the Social Security
- 9 community and find out better what we can get at.
- 10 We're intending to conduct the actual
- 11 interviews with as many adjudicators, reviewers,
- 12 other Social Security staff as we can in June, and
- 13 then develop -- write the report in July, then have
- 14 something to give to the Panel member in August. So
- 15 that might inform our final recommendations, and we
- 16 will at least be fortified with that information. So
- 17 we're working on that.
- 18 Also, just as a matter of update with
- 19 regard to some at the last meeting, I had that we
- 20 keep tabs on what kind of outreach our staff is
- 21 doing. So I just thought I would cover that. We had
- 22 attended the Society for Industrial Occupation

- 1 Psychology conference. Almost the entire staff
- 2 attended that. It was in New Orleans. That gave us
- 3 an opportunity to go to a lot of different sessions,
- 4 many of which were -- if not directly, but
- 5 tangentially relevant to the particular work we're
- 6 doing. It also gave the staff an opportunity to
- 7 become more familiar with the literature and the work
- 8 that's going on in that particular area.
- 9 And toward that end, both Mark Wilson and
- 10 R.J. Harvey were at headquarters at Baltimore and
- 11 gave a day and a half session on, you know, basically
- 12 fundamentals of job analysis to not only our team,
- 13 but also other members of our workgroup and other
- 14 staff within Social Security who are involved with
- 15 this project. So that was very, very useful, because
- 16 it's clearly an area where many of us do not have
- 17 even, you know, the jargon. So we got a lot out of
- 18 that.
- 19 And then we have also -- I and Mark Wilson
- 20 attended -- the National Academies of Science is
- 21 working with the Department of Labor to conduct a
- 22 committee to review O\*Net at the ten year anniversary

- 1 of the development of O\*Net. And March 26, I believe
- 2 it was, we went to one of their sessions. I was
- 3 asked to present to the National Academies of Science
- 4 committee what Social Security -- why it is Social
- 5 Security cannot use O\*Net, or what our difficulties
- 6 are with that. So I did that. I would be happy to
- 7 send my slides to all the Panel members. I'm trying
- 8 to think if I actually did that. I think I sent it
- 9 some people, but I don't think I sent it to
- 10 everybody.
- DR. SCHRETLEN: I don't remember getting
- 12 it.
- MS. KARMAN: Okay. I will do that then.
- 14 Possibly, I didn't do it also because you guys have
- 15 heard a lot of this. I know at our inaugural meeting
- 16 a number of people went -- I think Debbie Harkin and
- 17 Rob Pfaff covered a lot of our past research and that
- 18 includes a lot of our reasons why we can't use O\*Net.
- 19 I walked through how SSA uses occupational
- 20 information, et cetera.
- 21 R.J. Harvey presented as a professor
- 22 working for Virginia Tech, not as a Social Security

- 1 employee. He was asked to present the 17th of April,
- 2 a couple weeks ago, and presented on some of the more
- 3 psychometric aspects with regard to O\*Net. And Mark
- 4 Wilson attended that as well.
- 5 So we have -- that so far has been the type
- 6 of outreach or enter -- you know, work that we have
- 7 done with individuals on the -- externally. And we
- 8 have intentions to, you know, possibly attend the
- 9 NOSSCR meeting that's coming up in Washington in May;
- 10 and we certainly are looking forward to a number of
- 11 other conferences that are coming up in the
- 12 vocational rehabilitation realm into fall. So in any
- 13 case, that's kind of where we are right now.
- DR. SCHRETLEN: NOSSCR?
- MS. KARMAN: Oh, I am sorry.
- MS. SHOR: National Organization of Social
- 17 Security Claimant's Representatives.
- DR. BARROS-BAILEY: Okay. Bob.
- 19 DR. FRASER: Yes, Sylvia, have you been
- 20 asked to present at the National Association of Rehab
- 21 Professionals conference?
- MS. KARMAN: Not yet; no.

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DR. FRASER: I think there will be interest

- 2 there.
- 3 DR. BARROS-BAILEY: Okay. Any other
- 4 questions of Sylvia?
- 5 Okay. We're at the 12:05. We still have
- 6 to check-out and have lunch. So the other items that
- 7 I had on the agenda was the discussion on the papers.
- 8 I think we might possibly have some time this
- 9 afternoon. I don't know. Just in terms of the order
- 10 of business for this afternoon, if we can go ahead
- 11 and maybe check-out, go to lunch. We do have
- 12 administrative business over lunch that we need to
- 13 cover. Then be back at -- let's say 1:20 to be back.
- 14 Then we have administrative business to cover this
- 15 afternoon as well.
- So we will see you at lunch in a little
- 17 bit, same room. Probably check-out first, and then
- 18 lunch.
- 19 (Whereupon, a lunch recess was taken and
- 20 the proceedings subsequently reconvened.)
- DR. BARROS-BAILEY: I'm going to ask
- 22 everyone to take a seat, so we can get back to our

- 1 meeting.
- We are now at the administrative business
- 3 aspect of the meeting. Has everybody had a chance to
- 4 review the operating procedures?
- 5 So are there any comments on the operating
- 6 procedures before we go to a vote?
- 7 MS. TIDWELL-PETERS: Look in day three
- 8 behind tabs, there is an operating guidelines.
- 9 DR. BARROS-BAILEY: I know people are
- 10 looking at it. I will give you a couple of minutes.
- 11 In terms of looking at the operational procedure, is
- 12 there any question, any thoughts, or changes before
- 13 we vote on them?
- 14 Yes, Somebody is still looking. I was just
- 15 waiting.
- 16 Okay. If I could get a motion.
- 17 MR. HARDY: I would like to make a motion
- 18 to adopt the operating procedures.
- DR. BARROS-BAILEY: We have a motion by Tom
- 20 Hardy; and a second by Lynnae. All in favor?
- 21 PANELISTS: Aye.
- DR. BARROS-BAILEY: I don't see anybody

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- 1 opposed. How about the Minutes from the inaugural
- 2 meetings. Everybody have a chance to take at look at
- 3 those? Okay. Any changes, any modifications? Okay.
- 4 Can I get a motion?
- 5 MS. RUTTLEDGE: I adopt the Minutes from
- 6 the inaugural meeting.
- 7 DR. BARROS-BAILEY: I have a motion by
- 8 Lynnae to adopt the Minutes from the inaugural
- 9 meeting. Do I have a second?
- DR. SCHRETLEN: I second.
- DR. BARROS-BAILEY: I have a second by
- 12 David Schretlen. All in favor?
- 13 PANELISTS: Aye.
- DR. BARROS-BAILEY: So the next thing on
- 15 our agenda is to take a look at the meeting dates for
- 16 2010. It's behind tab four. A very colorful sheet.
- 17 And Debra had gueried us in terms of dates. And the
- 18 biggest change is that we're going to be traveling on
- 19 Monday and starting on Tuesday in terms of these
- 20 dates.
- 21 Has everybody had a chance to take a look
- 22 at those? No comments, no questions? Question by

- 1 Shanan.
- DR. GIBSON: I think the one I have is
- 3 behind tab three just for clarification, and they
- 4 reflect the wrong dates for the June meeting.
- 5 DR. BARROS-BAILEY: Okay. The June meeting
- 6 is going to be the 9th through the 11th.
- 7 DR. GIBSON: This shows 2nd through the
- 8 10th.
- 9 MS. RUTTLEDGE: That's 2010.
- DR. GIBSON: Oh, I am wrong here. Then, I
- 11 don't have June of 2009.
- DR. BARROS-BAILEY: Okay. So June meeting
- is going to be the 9th through the 11th in Chicago.
- 14 Then we have one more meeting in terms of
- 15 fiscal year 2009, September as well. So we have
- 16 dates pretty much put out then. I'm going to go
- 17 ahead and ask for subcommittee reports starting with
- 18 Mark.
- 19 DR. SCHRETLEN: Just one moment. So is it
- 20 accurate that the fourth quarterly meeting will be
- 21 for four days?
- DR. BARROS-BAILEY: In September?

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- 1 DR. SCHRETLEN: Yes.
- MS. RUTTLEDGE: You travel on one day,
- 3 attend the meeting for --
- 4 MS. TIDWELL-PETERS: Originally when I had
- 5 gone out and done a query for dates we were looking
- 6 for dates Monday, Tuesday, Wednesday; and we wanted
- 7 to propose moving the date -- the meetings to
- 8 Tuesday, Wednesday, Thursday. So the dates you see
- 9 there, because you all have not had a chance to meet
- 10 yet, and to decide if Tuesday, Wednesday, and
- 11 Thursday were okay. What you will see, you will see
- 12 four dates there. The meetings will only be Tuesday
- 13 Wednesday adjourning at noon on Wednesday -- or
- 14 Thursday. I'm sorry, Tuesday, Wednesday Thursday.
- DR. SCHRETLEN: But the 15th of September
- 16 is a Tuesday in my calendar.
- DR. BARROS-BAILEY: So we will travel on
- 18 the 14th?
- DR. SCHRETLEN: It's listed here as 15, 16,
- 20 17, 18, Monday, Tuesday, Wednesday Thursday.
- 21 Actually -- so it's Tuesday, Wednesday, Thursday,
- 22 Friday?

1 MS. TIDWELL-PETERS: So the dates for 2009

- 2 that we're looking at is actually Tuesday, the
- 3 16th -- thank you, Dave -- the 15th; Wednesday, the
- 4 16th, and Thursday the 17th. So that date -- there
- 5 is actually a correction in the days there. The 16th
- 6 of September -- the 15th of September is actually the
- 7 Tuesday.
- 8 DR. GIBSON: Travel on the 14th.
- 9 MS. TIDWELL-PETERS: Travel on the 14th,
- 10 meeting on the 15th. Thank you, David.
- DR. BARROS-BAILEY: Okay. Any other
- 12 questions on the dates?
- DR. WILSON: I already gave Elaina my
- 14 stuff. So if somebody can e-mail me whatever the
- 15 dates are, that would be great.
- DR. BARROS-BAILEY: On to subcommittee
- 17 reports, taxonomy.
- DR. WILSON: I pretty much did that
- 19 yesterday. Is there anything --
- DR. BARROS-BAILEY: Yes. Any other
- 21 comments. We're just formally going through.
- DR. WILSON: Okay.

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DR. BARROS-BAILEY: Tom, he has two. He

- 2 has -- let's do the DDS one first, then TSA.
- 3 MR. HARDY: We discussed DDS today. I will
- 4 be in touch with Sylvia. I believe Mr. Owen, we were
- 5 talking. I will try to report back to everybody
- 6 within a week as to the status of how that's going.
- 7 The other subcommittee is the TSA
- 8 subcommittee. I reported on that briefly yesterday.
- 9 We're still pretty new on that. We're going to be
- 10 reviewing bibliography. I'm passing out work
- 11 assignments for reading, hence off to speed. There
- 12 is a very good chance that there will be a separate
- 13 kind of conclave regarding that at some point. We're
- 14 working on a date. I will communicate that with
- 15 subcommittee members.
- DR. BARROS-BAILEY: Okay. Mental
- 17 cognitive.
- 18 DR. SCHRETLEN: Okay. We have had a number
- 19 of telephone conference calls of the mental cognitive
- 20 subcommittee, and some of the -- those conference
- 21 calls led to some of the research that I presented
- 22 this morning. Going forward Dr. Fraser is going to

- 1 be looking into literature on job terminations, and
- 2 cognitive behavioral factors that might be relevant.
- 3 We are going to begin between now and the next
- 4 meeting surveying literature on emotional and
- 5 interpersonal factors that appear to be predictive of
- 6 employment and job loss.
- 7 DR. BARROS-BAILEY: Okay. Thank you.
- 8 Physical demands.
- 9 MS. LECHNER: We had a conference call and
- 10 we had a meeting last night. After our last
- 11 face-to-face meeting, I distributed a preliminary
- 12 list of the physical demands that we had submitted --
- 13 the IOTF had submitted back in 2002, 2003 as part of
- 14 a research project that we did with the Department of
- 15 Labor and SSA. And I submitted that preliminary
- 16 list.
- 17 And then the OIDT and the OIST workgroup --
- 18 I hope I got all those acronyms right -- they sent
- 19 out an informal survey to SSA program end users to
- 20 get some feedback on this preliminary list of
- 21 physical demands that we had put together; and the
- 22 report of that is in the back of your binders. If

- 1 anybody wants to read the more detailed report, it's
- 2 in there. I took a list of that last night. Just to
- 3 quickly summarize, I think there are -- there is
- 4 quite a bit of consensus from the end users on most
- 5 of the physical demands. I think there are some that
- 6 got mixed reaction. Some of the new things that we
- 7 have added like forceful gripping and pinching,
- 8 reaching backward, bending from a sitting position,
- 9 and then trunk and forearm rotation and reaction
- 10 time, or the things that got mixed review. Some
- 11 people like them. Some people didn't.
- 12 And then I think there was a pretty much --
- 13 pretty much a universal negative reaction to running.
- 14 So you know, even though -- I think -- I think
- 15 they're -- you know, that one thing is clear after
- 16 looking at this list. Some of the things that we
- 17 have been asked to add by the end users, the last
- 18 couple of days some of the end users that were
- 19 surveyed in this group didn't think were necessary.
- 20 So I think it's pretty evident that we will never
- 21 come up with any classification system that we have
- 22 100 percent consensus on.

I just state that the two key pieces for me

- 2 and for our group in terms of coming up with
- 3 recommendations on the physical demands are that we
- 4 survey the literature to see what kinds of physical
- 5 demand classification system there are out there
- 6 besides what has been historically used in the DOT.
- 7 I think we are going to do that by looking
- 8 as much as we can at those 11 instruments, and then
- 9 also looking at the ergonomic literature to see are
- 10 there ergonomic classification systems or rating
- 11 systems that may be applicable to SSA uses, keeping
- 12 in mind that we meet the appropriate level of detail.
- 13 I think the literature search is key, but then also
- 14 bringing out practical experience to the table, and
- 15 knowing what is needed by this group. I think those
- 16 are the two pieces.
- 17 And I think basically that they are not
- 18 only deciding what are physical demands that we are
- 19 going to consider, or that are going to be used in
- 20 any classification system; but then how are we going
- 21 to rate those? And making sure that we consider the
- 22 frequency, the repetition, the duration, force, all

1 of the physical parameters; and that we include some

- 2 sort of measurable scales.
- 4 for some feedback here -- that we will have to have
- 5 some documentation of how analysts are to do this
- 6 kind of assessment, both in the cognitive and the
- 7 physical realm. Maybe cognitive is more straight
- 8 forward, because the instruments are there; but I
- 9 think in the physical domain, you know, what we have
- 10 had historically has been the handbook for analyzing
- 11 jobs. And to some extent that's been followed by
- 12 practitioners in the physical realm. So that when we
- 13 make a recommendation about a classification system,
- 14 at some point there will need to be some kind of
- 15 documentation if these -- when these things are
- 16 measured out of the world of work, what will the
- 17 procedures be that -- that the analyst would use.
- The tasks that we have sort of set for
- 19 ourselves or that we want to analyze as many as the
- 20 11 taxonomies as we can for the presence of physical
- 21 demands. I understand that some of them have
- 22 physical demands elucidated. Some of them don't.

1 Then, secondly, look at the ergonomic literature. We

- 2 have a start on some of the older literature from a
- 3 previous grant that I -- grant application that I
- 4 did; and the SSA staff is going to be pulling some of
- 5 those articles for us; but we probably need to expand
- 6 that to include the more current literature.
- 7 Then last night we discussed as a group
- 8 about getting -- looking at the top 100 SOC codes,
- 9 and looking at the occupations at least in some of
- 10 those top 100. We might not do all of them; but at
- 11 least in some of those top SOC codes, looking at the
- 12 occupations that populate those codes, and looking at
- 13 the extent to which the physical demands are similar
- 14 or dissimilar and -- within that SOC code.
- So those are some of the things that we
- 16 have set forth for ourselves to do. I'm assuming
- 17 that we want to accomplish these pieces before our
- 18 next meeting in June. Then we will do a more formal
- 19 presentation.
- 20 Also, something that just occurred to me
- 21 today as we -- as I'm sitting and listening to
- 22 David's presentation, the factor analysis that you

- 1 present for the mental or cognitive area, I'm not
- 2 sure -- and I can go back and relook at the
- 3 literature; but I don't know that any similar factor
- 4 analyses have been done in the physical domain. So
- 5 we might want to look at the literature about that
- 6 and perhaps do some preliminary factor analysis in
- 7 that area. Because I think there, you know, again,
- 8 when we start thinking about the cost for collecting
- 9 data, we may be able to narrow the scope of what is
- 10 collected. For example, is squatting similar enough
- 11 to kneeling that we would lump that together into a
- 12 squat/kneel category?
- 13 Is stooping similar enough to below waist
- 14 lifting that we don't need to collect data on both of
- 15 those items? So that just kind of crossed my mind as
- 16 I heard you today.
- DR. BARROS-BAILEY: Okay. Thank you.
- 18 Sylvia, the RFC user needs.
- MS. KARMAN: Hi. Okay. We met by
- 20 teleconference shortly after we returned from the
- 21 inaugural meeting. And what we discussed were a
- 22 number of elements -- a number of activities that our

- 1 staff is working on for the user need analyses.
- 2 Debra has already eluded to one of them, mentioned it
- 3 earlier. The report is in your binders. Basically,
- 4 the limited user survey where we sent out to a few
- 5 adjudicators in the program, policy staff members the
- 6 list of elements -- physical elements, both worker
- 7 trade demands, and work demand, and mental work trait
- 8 demands just as a starting list. So we captured some
- 9 of -- we summarized the reaction.
- 10 And then also what we discussed was other
- 11 types of analyses that we may want to do as we -- as
- 12 the project progresses, and certainly, before the
- 13 Panel has to do recommendations on the content model.
- 14 We're intending to do user need analysis interviews
- 15 and focus groups, as well both Nancy Shor and I
- 16 pulled together a list of some of the external users,
- 17 because we certainly believe that as we progress
- 18 here, we're going to need to be in touch with all
- 19 disability evaluation community, including vocational
- 20 rehabilitation, claimant representatives, people who
- 21 do vocational expert testimony, et cetera.
- So we have plans to, you know, stay in

- 1 touch with those individuals either through list
- 2 serves or that kind of thing.
- 3 DR. BARROS-BAILEY: We were changing the
- 4 name of the committee.
- 5 MS. KARMAN: Yes. Then Mary and Nancy and
- 6 I have talked about possibly changing the name of the
- 7 committee as we move forward. Originally when we set
- 8 this committee up, or we discussed it as a Panel in
- 9 February, we called it the RFC Panel. I think
- 10 eluding to the assessment that the adjudicator does
- 11 on the person side of the equation. At this point I
- 12 think we're expanding that to refer to the
- 13 subcommittee as, you know, user needs or user
- 14 relationships. I don't know if anybody has a better
- 15 suggestion.
- DR. BARROS-BAILEY: So the committee scope
- 17 has increased?
- 18 MS. KARMAN: Right. Yes. I think what
- 19 we're doing is we're increasing -- thank you. We're
- 20 increasing the scope of not just Social Security
- 21 users, but to users -- would be users of our
- 22 occupational information system out in Sterling.

1 DR. BARROS-BAILEY: So kind of the

- 2 marketing arm of the Panel?
- 3 MS. KARMAN: Yes. It's not just PR. It is
- 4 also -- at this point it really is investigative;
- 5 because we're getting out and finding out what are on
- 6 people's minds? We have had presentations over the
- 7 last two days about what people's concerns are. What
- 8 hampers them as they do their work for our Agency, et
- 9 cetera?
- 10 So yes, as we develop, for example, the
- 11 content model, you know, we will want to be
- 12 sharing -- when the Panel is ready, when the Agency
- 13 is ready, we will want to be sharing these things
- 14 with that community, as well as all of Social
- 15 Security users. And then, again, the same thing when
- 16 we develop the instruments. Both the person side
- instruments, and the work side, the job analysis
- 18 side. We will certainly want to be going out and
- 19 sharing that with people in the community. And that
- 20 includes SIOP (phonetic) members too, because that is
- 21 another feature of this; that, you know, as we move
- 22 forward we're going to want to be keeping in touch

- 1 with all of the possible researchers in the area that
- 2 might be, you know, relevant to us and helpful to us
- 3 as we move forward. So thanks.
- 4 DR. BARROS-BAILEY: Thank you. Okay. Go
- 5 ahead, Bob.
- 6 DR. FRASER: Just in terms of if we want
- 7 one large giant focus group, you might want to look
- 8 at the International Association of Rehab
- 9 Professionals meeting, because you have large numbers
- 10 of VEs there at one time. Even if you want to
- 11 synthesize, you didn't get 200 people in the room
- 12 responding to one or more of our instruments.
- MS. KARMAN: Yes, absolutely. We
- 14 frequently go to the IARP conferences. I agree with
- 15 you completely. What we will want to do is be in
- 16 touch with the key representatives from these
- 17 different organizations, and be able to work with
- 18 them to get the word out about whatever portion we're
- 19 working on at the time, and what kind of information
- we need.
- DR. BARROS-BAILEY: Go ahead, Deborah.
- MS. LECHNER: I don't know whether this is

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- 1 the right place where this fits in, but we were
- 2 doing -- Mary and I were doing a little chatting at
- 3 one of the breaks. And an idea that Mary had
- 4 actually that I thought was very good was to -- I
- 5 can't claim credit for the idea; but you know,
- 6 talking about mental instruments to test the
- 7 claimants, and physical instruments to test the
- 8 claimants. There is a perception or fear, I believe,
- 9 that this would increase -- dramatically increase the
- 10 cost of the whole adjudication process.
- 11 What if there were -- similar to what your
- 12 single user pilot study was. What if there were a
- 13 pilot study where the instruments were applied rather
- 14 than using the impairment data with the current
- 15 inferences? In other words, a parallel comparison of
- 16 the cost to adjudicate a claim, the time that it
- 17 takes to adjudicate a claim using two separate
- 18 processes.
- 19 MS. KARMAN: Well, if I'm understanding you
- 20 correctly, one of the things we had in mind in our
- 21 overall plans, which were in the previous binder that
- 22 you got in the inaugural meeting was to have -- once

1 we have prototype instruments, for example, the RFC,

- 2 MRFC, and job analyses; before we do any testing on
- 3 job analysis instruments, we certainly want to test
- 4 the RFC, MRFC against our current process. So is
- 5 that what you are talking about?
- 6 Like once we actually have the widget, once
- 7 we actually have the content model, and then an
- 8 instrument that we could plug into the process, then
- 9 we need to test that, which is what we're planning to
- 10 do, to see what the decision outcomes would be. We
- 11 could certainly measure, you know, how much time it's
- 12 taking. Is this going to be more problematic in
- 13 terms of how people are getting information. Is that
- 14 what you mean?
- MS. LECHNER: I'm not sure we're talking
- 16 about the same thing.
- MS. KARMAN: Right.
- 18 MS. LECHNER: I'm thinking more along the
- 19 lines of the current determination process with the
- 20 RFC and the MRFC involves taking the medical
- 21 impairment information from the chart and making
- 22 inferences about mental and physical functioning.

1 And aside from that, there is the whole concept that

- 2 David presented this morning of actually having
- 3 people take a test -- cognitive test, and having a
- 4 person take a physical test. So comparing the cost
- 5 associated with taking that inference process, the
- 6 cost and the time, versus an actual testing process.
- 7 MS. KARMAN: All right. I see what you are
- 8 saying. I guess it would be hard for us to test the
- 9 new thing without having an instrument. Maybe I'm
- 10 just not -- we can certainly take a look at testing
- 11 or getting information on how long it takes us to
- 12 gather this information and how much that translates
- 13 into costs. Is that what you are saying, what our
- 14 current process is? But I can't -- I'm not sure how
- 15 I would test the new process without having an
- 16 instrument.
- MS. LECHNER: Yes, but when you say
- 18 instrument, what instrument are you referring to?
- 19 MS. KARMAN: I'm referring to the MRFC, the
- 20 RFC.
- DR. SCHRETLEN: The assessment.
- MS. KARMAN: The assessment. I am sorry.

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1 MS. LECHNER: Your current -- again, since

- 2 your current MRFC and your RFC are inference based.
- 3 MS. KARMAN: Right.
- 4 MS. LECHNER: So I'm suggesting -- what
- 5 Mary and I was suggesting is looking at that process,
- 6 and then with new direct measure instruments
- 7 comparing that process -- it would have to be after
- 8 our taxonomy is created, and we have got that
- 9 established. So then there would be a side by side
- 10 comparison of these two different approaches to
- 11 disability determination.
- MS. KARMAN: Right, but you would need to
- 13 know what that second -- what the new approach is.
- MS. LECHNER: Of course.
- MS. KARMAN: It is nothing I could do
- 16 between now and November, because we don't have any
- 17 of that.
- 18 MS. LECHNER: I know. No.
- DR. BARROS-BAILEY: This is long, long
- 20 term.
- 21 MS. LECHNER: This is definitely long term.
- MS. KARMAN: Absolutely. Because before

- 1 the Agency goes and does this, we want to know what
- 2 the effects would be. And you know, if there is this
- 3 concern about operational issues it may actually save
- 4 us time in some cases to do things this different
- 5 way. For example, gathering information from
- 6 claimants about their work history may be actually
- 7 faster and get us better information. We were
- 8 talking about this at lunch -- to query people with
- 9 adaptive testing probably to get at what the tasks
- 10 are in their job, and you know, their past work. And
- 11 that that might actually be, you know, garner more
- 12 effective information the first go around without
- 13 having to go back out, send the 3369, la, la, la, la,
- 14 la; you know, whatever it is we do. We would need to
- 15 test that. Okay. Yes.
- DR. SCHRETLEN: Optimistically, that sounds
- 17 like a year or two after. Optimistic.
- MS. KARMAN: Yes.
- I just also want to mention that when we
- 20 spoke this morning on the mental cognitive group --
- 21 well, some of us did this morning, David, and Bob,
- 22 and Mary and I talked about some of the work that we

1 may need to be doing for mental cognitive between now

- 2 and June. And as a follow on to some of the work
- 3 that Debra mentioned with regard to looking at the
- 4 top 100 jobs, and the DOT titles under each of these
- 5 SOC codes, as well as some of these instruments just
- 6 so that we can sort of confirm the extent to which
- 7 certain categories of mental and cognitive elements
- 8 seem to appear over and over again in -- not only in
- 9 the descriptions of the job, and in the -- what we
- 10 would infer as requirements for those jobs, since,
- 11 frankly, we don't really have that in the DOT titles,
- 12 we were also going to do that work.
- 13 Am I -- you didn't mention it, Dave. I
- 14 just thought I would tag that on there, so that that
- 15 gets captured in the record. Was that something
- 16 that --
- DR. SCHRETLEN: I'm sorry. I was thinking
- 18 about something else.
- 19 MS. KARMAN: Okay.
- DR. SCHRETLEN: Could you say it again.
- 21 MS. KARMAN: Basically, we were also going
- 22 to be looking at the instruments that were flowing

1 from these taxonomies that Mark and Shanan and Jim

- 2 had identified.
- 3 DR. SCHRETLEN: Yes.
- 4 MS. KARMAN: To discern -- basically to
- 5 confirm the different categories that we already
- 6 think are going to be helpful to us. We're also
- 7 going to take a look at some of these DOT titles
- 8 under these top 100 occupations to, again, confirm
- 9 the certain categories we have in mind.
- 10 DR. SCHRETLEN: To the extent that
- 11 cognitive, emotional, behavioral characteristics are
- 12 captured by any of the existing taxonomies, including
- 13 the DOT. We definitely are interested in looking at
- 14 those to see do any of them map on to factors that we
- 15 decide ultimately to assess?
- MS. KARMAN: Yes.
- 17 DR. SCHRETLEN: Just to follow along where
- 18 I was drifting to, I was remembering, Deb, what you
- 19 were saying as you were summarizing the physical
- 20 subcommittee's activities, that you were thinking
- 21 about looking at physical demands of the top 100
- 22 SOC -- this is not a language I know all that well.

- 1 I think SOC is like clusters of occupations. At
- 2 various times in the conference this week people have
- 3 pointed out that in some of the top 100 SOCs that
- 4 there are probably one or two jobs or specific jobs
- 5 that represent a lot of the -- a lot of the jobs in
- 6 those categories. I'm wondering if it might be more
- 7 helpful, rather than to look at the SOC, if Michael
- 8 Dunn or someone could actually try and identify what
- 9 are the most common specific jobs in those 100 SOC?
- 10 And if it would be more useful to look at specific
- jobs, because then you are not going to have to --
- MS. KARMAN: That would be great, except I
- 13 don't think the federal government collects it at
- 14 that level.
- DR. WILSON: That data doesn't exist
- 16 anymore. That's part of the problem is that the
- 17 titles are the old DOT titles. A lot of the Bureau
- 18 of Labor Statistics data are now collected at
- 19 aggregate data. They just assume that this equally
- 20 represents all the various titles in there. Then,
- 21 the other part of it is several of those titles
- 22 probably don't even exist in the economy anymore.

1 DR. SCHRETLEN: That is a problem.

- 2 DR. FRASER: SkillTRAN is doing some kind
- 3 of waiting procedure to estimate within that SOC
- 4 category what might be the number. Again, it's an
- 5 estimate.
- 6 MS. KARMAN: Here is the thing, actually,
- 7 Dave, at getting to your point, though; hopefully the
- 8 study that we're doing of our own claims, and the
- 9 past work of our claimant and all the other
- 10 occupational vocational information we hope to get
- 11 from that study could possibly get at what your
- 12 concern is with regard to what is most important to
- 13 us. May not be the most frequent in the economy, but
- 14 it would be, what is most frequently found within our
- 15 population of disability claimants, which could also
- 16 really get at what exactly your point is.
- DR. SCHRETLEN: Yes, I guess what my
- 18 concern is if an SOC includes multiple specific
- 19 occupations that have very different physical
- 20 demands, then it is hard to know -- it is not clear
- 21 to me what will emerge from that exercise.
- MS. KARMAN: Okay. Thank you.

DR. BARROS-BAILEY: We have kind of led a

- 2 little bit into some action plans for the -- for the
- 3 Panel. I know that Tom you mentioned TSA. Did you
- 4 want to talk about the round table in terms of what's
- 5 coming up with TSA? What we're looking at?
- 6 MR. HARDY: We're still pretty much in the
- 7 planning stages, but the ideas is probably some time
- 8 within the next two to three weeks, getting together
- 9 with the subcommittee, those who can attend, and
- 10 getting some subject matter experts in to talk about
- 11 not necessarily theory, per se; but more about some
- 12 of the confraternization of the some of the issues we
- 13 might be facing.
- 14 To that end what we're going to do, Nancy
- 15 and I have talked about looking, again, at the CFR;
- 16 and trying to figure out from the CFR from the
- 17 different rulings that are out there, what really are
- 18 the four corners of the document that we have to look
- 19 at when we are talking about transferable skills for
- 20 the purpose of Social Security. From that, I am
- 21 going to hopefully with the subcommittee work with
- 22 some very specific questions to ask for response on,

1 as opposed to a general round table as of, hey, what

- 2 do you think a good TSA would look like, to
- 3 specifically within the four corners of the
- 4 documents, within the charge we have from the
- 5 government; if we're looking at this type of whatever
- 6 measurement, how would you see that being utilized
- 7 and working on a much more concrete level as opposed
- 8 to high theoretical? That's about as far as we have
- 9 gotten so far. That should be coming up in a few
- 10 weeks.
- DR. BARROS-BAILEY: Other action plans.
- 12 Chicago is coming up on us real quick. We will be
- 13 talking about the agenda in a little bit. Then we go
- 14 from June to September. So we have quite a bit of
- 15 time in there. So as we're looking at action plans,
- 16 I want us to kind of keep that in mind as well, that
- 17 there is going to be a period of time between June
- 18 and September when we are suppose to give our
- 19 recommendations on a content model that we might need
- 20 to think about in terms of teleconference -- in terms
- 21 of us getting together.
- There has been a lot of discussion over the

- 1 last day, because the first day and a half or so we
- 2 had a lot of presentations. So there is a lot on our
- 3 plate. I don't know how people are feeling about
- 4 that. So as we're having this discussion, keeping
- 5 that in mind, and also how people are feeling about
- 6 how they want to proceed, not just between now and
- 7 June, but from June through September as well.
- 8 So general thoughts from the different
- 9 perspectives, subcommittee, as a whole Panel in terms
- 10 of to do?
- DR. FRASER: I have one, and that is if
- 12 Sylvia and your group are looking at those top 100
- 13 jobs, and you are kind of looking at cognitive and
- 14 temperament, you know, predispositions, maybe, Dave,
- 15 you could clarify those constructs, you know, as
- 16 maybe a little more discretely than that was on the
- 17 slides, just so when they're reviewing, they can kind
- 18 of correlate that a little better.
- 19 If I get -- as soon as I get some
- 20 information on termination causality -- if it
- 21 exist -- I will get that to you also.
- DR. SCHRETLEN: I am happy to do that. I

- 1 think it was more provisional. We need to talk about
- 2 it as well. I don't want to commit to necessarily
- 3 some given structure until we have got a chance to
- 4 really think it through a little bit more.
- DR. FRASER: Maybe on a phone conference.
- DR. SCHRETLEN: Yes.
- 7 The other thing is sort of related to the
- 8 mental cognitive committee. Bob and I were talking
- 9 about the possibility that we may need to go outside
- 10 of our small group to try to get some additional
- 11 expertise; and what interpersonal emotional doctors
- 12 we might want to assess and how to do that.
- 13 This is actually a very -- this is not --
- 14 this is going to be more difficult than the cognitive
- 15 part. And I'm really not sure how to do it. We may
- 16 want to look at symptom ratings. That's fairly easy.
- 17 That's doesn't get directly at the issues that Bob
- 18 has repeatedly pointed out that lead to job
- 19 terminations. Clinically often having trouble
- 20 getting along with other people, and not showing up
- 21 to work, you know, showing up to work high, you know,
- 22 all kinds of other issues get in the way, as opposed

- 1 to your mood or your anxiety level.
- 2 We know how to measure mood and anxiety
- 3 level a lot better than we know how to measure the
- 4 likelihood you are going to throw a punch at the
- 5 person in the cubicle next to you.
- DR. BARROS-BAILEY: Shanan.
- 7 DR. GIBSON: Building on something that
- 8 Mark eluded to earlier and didn't get a really
- 9 enthusiastic response to, after discussing things
- 10 with people at lunch, our subcommittee are going to
- 11 ask the members of the Panel between now and the next
- 12 couple of weeks to actually attempt to do an analysis
- 13 for Suzy Que. You mentioned it, but I actually think
- 14 I will send you a link to an online process and ask
- 15 you to complete it based on the knowledge we had. I
- 16 think we can then come back, present the generalized
- 17 work activities that fall out of that analysis in a
- 18 way that would be much more meaningful to you if you
- 19 have seen not only the report of the items, but also
- 20 the GWA. So that will be forthcoming.
- DR. BARROS-BAILEY: Okay. Tom.
- MR. HARDY: Going back to your question

1 about the time frame, the time line. I think that's

- 2 also tied to our agendas at the meetings. And I
- 3 guess my question is at the Chicago meeting how much
- 4 time are we going to have for Panel discussion
- 5 between ourselves? How much time is going to be
- 6 subcommittee presentations? I think that is also
- 7 going to drive whether or not we need to have further
- 8 meetings via phone or in person, which I'm not really
- 9 thrilled about.
- 10 DR. BARROS-BAILEY: And as the agenda is
- 11 kind of coming together for June, I understand that
- 12 we were looking at having some organizations present?
- MS. KARMAN: Yeah, I think we're looking
- 14 at -- we are, in fact, pursuing some of the
- 15 organizations that Nancy and I had identified; and I
- 16 think you had also sent us a list of some folks. I
- 17 think maybe even connected with Debra on that.
- 18 So we're going to reach out to a number of
- 19 these, see who we can line up for June, and I believe
- 20 that -- I'm not sure -- there were some other items
- 21 that we were thinking we may need to have on that
- 22 like -- well --

DR. BARROS-BAILEY: Well, the road map.

- MS. KARMAN: The road map.
- 3 DR. BARROS-BAILEY: There were a couple of
- 4 articles in there. We had an article about the use
- 5 of the DOT. We were looking at the -- a couple of
- 6 other ones in terms of the use -- no, the use of the
- 7 o\*Net we had. We're looking at the use of DOT. Then
- 8 what we can build on the DOT and the O\*Net. So not
- 9 just having one, but looking at a contrast of both;
- 10 and looking at, you know, not just what can't we use,
- 11 but also what we can use and having that discussion.
- 12 So we were looking at that. We were looking at
- 13 organizations presenting.
- MS. KARMAN: Right. So, you know,
- 15 obviously, we're going to need to pull that together
- 16 very quickly. So whatever presenters need to come,
- 17 there will be ready to go. We're hoping to have time
- 18 for subcommittee meetings and Panel discussions
- 19 face-to-face. It just makes a huge difference.
- DR. BARROS-BAILEY: And in terms of the
- 21 time that was allocated this meeting, we had two
- 22 hours today. We had an hour yesterday. Just out of

1 the meeting I am getting a sense that we feel like we

- 2 need more?
- 3 DR. WILSON: Yes.
- 4 MS. LECHNER: Yes.
- DR. SCHRETLEN: Okay. One other thing.
- 6 For the agenda next -- for the June meeting, if it's
- 7 possible if there is time, I would actually like to
- 8 give another little presentation on methods of
- 9 inference that I think the committee really might
- 10 find helpful. This is an area that I have done a
- 11 fair amount of work in; and that is, how do you go
- 12 from data to inferences and conclusions? Whether
- 13 those are diagnostic inferences, or some other -- in
- 14 this case it would determination and inference.
- 15 There are some really important psychological issues
- 16 that I think we need to consider.
- MS. LECHNER: I would be one to vote for
- 18 some more time for us to -- particularly after we
- 19 have done presentations for each other, for us to
- 20 discuss. I know that we have to be politically
- 21 correct and get input from the appropriate
- 22 organizations. I would just hope that can be limited

- 1 to not chew up too much of the time.
- 2 MS. KARMAN: Okay. I was under the
- 3 impression that the Panel members would want to
- 4 hear -- I mean, that was actually something that you
- 5 thought was possibly missing? So we can certainly
- 6 take a look at the amount of time that that might
- 7 be -- you know, that is devoted toward that. We're
- 8 trying to schedule things so that the Panel is
- 9 hearing from everybody that we thought everybody
- 10 wanted to hear from before we began pulling together
- 11 our recommendations. We didn't want to leave that
- 12 off too late; but absolutely.
- 13 MS. LECHNER: Remind me again what the
- 14 specific -- what are we hoping to hear from the
- 15 presentations?
- MS. KARMAN: I think what we're hoping to
- 17 hear from the presentations are what people's
- 18 concerns are with regard to content model, with
- 19 regard to classification, with regard to, you know,
- 20 how they use the information; which, of course, would
- 21 then inform us about, you know, the implications for
- 22 measurement. How specific. How much information do

1 we really need to gather about the claimant, you

- 2 know, that would be helpful in order for us to do
- 3 that?
- 4 MS. LECHNER: What were the groups that we
- 5 identified -- have we identified the groups yet?
- DR. BARROS-BAILEY: Just off the top of my
- 7 head, IARP, ADDE, NOSSCR --
- 8 MS. KARMAN: NCDDD.
- 9 DR. SCHRETLEN: These acronyms mean nothing
- 10 to me. I think the issue is we do probably need to
- 11 know what the various stakeholders feel about it. I
- 12 totally agree that there is so much work ahead of us
- 13 that they can probably summarize their concerns, and
- 14 we can get them pretty concisely.
- DR. BARROS-BAILEY: Kind of like in a
- 16 public commentary kind of format, what we did.
- DR. SCHRETLEN: Yes, really.
- DR. BARROS-BAILEY: Or there is a short
- 19 presentation.
- DR. SCHRETLEN: Yes.
- 21 MS. KARMAN: I particularly like, for
- 22 example, what IARP submitted yesterday I thought was

- 1 particularly helpful, as an example.
- DR. SCHRETLEN: Sure.
- 3 MS. KARMAN: Yes.
- DR. BARROS-BAILEY: Okay. Other things
- 5 that would be helpful for June in terms of the
- 6 agenda? What else would you like to see in terms of
- 7 presentations, in terms of what would be helpful for
- 8 us to have? It sounds like we need a lot more
- 9 processing time.
- 10 MS. KARMAN: I mean, it sounds like if
- 11 we're going to do -- if Shanan is going to send us
- 12 the link, and we're all going to take a look at that
- 13 case vis a vie the information that is presented on
- 14 the link, or the questions on the link, it sounds
- 15 like the taxonomy subcommittee is probably going to
- 16 be in a position to respond and let us know what the
- 17 outcomes were, and what that -- I feel we will
- 18 probably have our discussion around the outcomes of
- 19 that, with GWAs, how that differs from DWA's, you
- 20 know. What the implications are for us.
- 21 DR. SCHRETLEN: I think -- I feel a need
- 22 for us to have more time to just discuss things as

- 1 well, but both as a Panel and as break out groups.
- 2 It would be nice to actually build. We had like
- 3 breakfast meeting, dinner meetings, or something for
- 4 subcommittees. It would be helpful during the day
- 5 time to have some opportunity to meet.
- 6 DR. BARROS-BAILEY: I know we're also going
- 7 to be dealing with classification. I think we're
- 8 going to have the paper for June.
- 9 MS. KARMAN: Yes, I think that's absolutely
- 10 on our agenda to do.
- DR. BARROS-BAILEY: So besides the paper,
- 12 are we going to have a presentation? Would that be
- 13 helpful?
- MS. KARMAN: Would you guys want that, a
- 15 presentation for our team -- someone on our staff to
- 16 give a presentation on the classification issues,
- 17 that can sort of go with the paper? One of the
- 18 things we're doing is our team is presenting --
- 19 giving the Panel plans and methods for every step
- 20 along the way. What you have this go round is SSA's
- 21 proposed plans and methods for developing a content
- 22 model. That's in your package.

- 1 The next go round we are hoping to have,
- 2 you know, concerns with DOT in there as well. We're
- 3 going to have to get clearance on that, so I can't
- 4 promise how long -- you know, whether or not we will
- 5 have that by June. We're certainly aiming for that.
- 6 As well as a paper on methods that we're proposing in
- 7 order to develop an initial classification, you know,
- 8 so that the Panel can review those papers and then
- 9 build on -- use that as a spring board for our
- 10 recommendations. So we would be happy to present on
- 11 that if that would be helpful to the members. Maybe
- 12 you can let us know.
- I mean, you don't have to let us know this
- 14 second either. You can think about it.
- MS. LECHNER: When will we be getting the
- 16 papers?
- MS. KARMAN: Well, The DOT one, I can't
- 18 predict. That has to go around for review. I mean,
- 19 they all do, but this one is probably going to get a
- 20 lot of review, yes.
- 21 Although, we are certainly pulling from --
- 22 expand research on it. You know, in 1980 Tremain

- 1 Miller, you know, from the Department of Labor,
- 2 National Academy's president did a whole book on
- 3 this. It is not like this stuff is a new. So
- 4 nothing we're going to say is going to be shocking
- 5 and nobody has ever heard this before.
- 6 But the other paper I would like to have
- 7 that, you know, finished in a couple weeks. So I
- 8 guess it needs a few days for review. I think three
- 9 weeks.
- 10 MS. LECHNER: I was going to say, if we had
- 11 them a week or so before our meeting, and then just
- 12 had the opportunity to ask questions based on our
- 13 review of the article, you think that would suffice?
- DR. SCHRETLEN: For those of us who don't
- 15 take as much time to read them, it might be helpful
- 16 if we're going to do that, just to have a five minute
- 17 overview or something, an introduction; then, do you
- 18 have questions?
- 19 MS. KARMAN: Okay. Maybe we could do
- 20 something like that. Doesn't have to be a full blown
- 21 presentation. I'm thinking like 15 minutes. We did
- 22 send the content model out in advance. People have

- 1 busy lives. If it's not something that you
- 2 absolutely feel like you need to focus on, then fine.
- 3 If it would help bring focus to the discussion, we
- 4 can certainly do that. Okay.
- DR. BARROS-BAILEY: For me I read
- 6 everything ahead of time.
- 7 MS. KARMAN: I know you do.
- 8 DR. BARROS-BAILEY: So the paper is really
- 9 helpful to have ahead of time.
- 10 Okay. Anything else in terms of what you
- 11 would like to see in June? Shanan.
- DR. GIBSON: I was just going to say using
- 13 that model would actually be a wonderful way to
- 14 encourage the outside groups to come and present to
- 15 us, to also organize their thoughts. Perhaps,
- 16 provide us with a document a week in advance. Tell
- 17 them they will be given 15 minutes for comments.
- DR. BARROS-BAILEY: So kind of the public
- 19 comment format we have been using sounds like.
- 20 So if we have a cut off, how far -- couple
- 21 weeks before, a week before?
- MS. KARMAN: I mean, we can do the best we

1 can. This is unusual. Because we don't usually have

- 2 a meeting five weeks apart, you know. We can
- 3 certainly go to them and give them -- because we
- 4 already have in mind the kind of questions we want
- 5 them to focus on. So we could probably do that. So
- 6 I'm thinking like a week and a half.
- 7 DR. BARROS-BAILEY: Ten days before.
- 8 MS. KARMAN: So before Memorial Day
- 9 weekend, in other words.
- DR. BARROS-BAILEY: Okay. We did get to
- 11 cover the content model paper. Was there anything in
- 12 that paper that anybody wanted to bring up at all?
- 13 It is just an expanded paper of what we
- 14 have dealt with before, a little bit more clarity.
- 15 We were getting questions from people of what was
- 16 expected of us in September. Are there any questions
- 17 that people had from that. Any of the other papers
- 18 since we didn't get to cover that earlier? Okay.
- 19 MS. KARMAN: I particularly want to call
- 20 people's attention to our requirements paper. There
- 21 is a paper that you all had in the inaugural package.
- 22 I think it's called Legal, Program, and Data

- 1 Requirements. And you know, it's a pretty high level
- 2 paper. It's not very long. But it really does lay
- 3 out what our -- what our requirements are as we see
- 4 them for this occupational information system. So it
- 5 might be helpful.
- 6 DR. WILSON: Is there like a bibliography
- 7 or a list of all these papers?
- 8 MS. KARMAN: Yes, in the road map.
- 9 DR. WILSON: To be honest, I have sort of
- 10 lost track. More like a version number or something
- 11 like that.
- 12 DR. BARROS-BAILEY: Debra and I have been
- 13 talking about getting them up online, on our web site
- 14 as well.
- DR. WILSON: I think that's a great idea.
- MS. KARMAN: I mean, they are referred to
- in the road map to the degree -- but that's not what
- 18 you mean --
- 19 DR. WILSON: Right.
- 20 MS. KARMAN: -- you mean --
- DR. WILSON: That's fine with me. I'm
- 22 pretty simple. If you can point me to the, Mark,

- 1 here is an annotated bibliography; then here you go
- 2 for more; here is the various documents that make
- 3 up the document would be very -- I just vaguely
- 4 remember skimming through stuff, road map.
- 5 DR. BARROS-BAILEY: I think because they
- 6 were available to the public, what we had thought
- 7 about was putting them under the dates that they're
- 8 distributed to us. Basically, the public within our
- 9 web site was a thought.
- 10 DR. WILSON: Dates don't do as much for me
- 11 as sort of topically or structurally or like the road
- 12 map idea, what are the key tasks, and what
- 13 information. I keep asking for all of our material
- 14 electronically. What I'm doing is going through and
- 15 cutting it apart, and resorting it, and trying to, in
- 16 my own mind, figure out what informed me, and what I
- 17 need to do, and what fits in other places. Then kind
- 18 of hyperlinking that stuff up.
- DR. BARROS-BAILEY: Maybe that's something
- 20 that Sylvia, Debra, and I could work on. We had
- 21 talked about maybe restructuring the road map. If
- 22 that could it be done some way that you have an hyper

- 1 link to the paper.
- 2 DR. WILSON: The first day I was looking at
- 3 the road map, I said, oh, okay, now I kind of get it
- 4 a little better. Then, that's exactly what I was
- 5 going to do is start sorting everything into the road
- 6 map. Where does this fit? Where do I need a little
- 7 more detail, you know? And then I will modify that.
- 8 But yeah, I think the road map idea is better than
- 9 chronological.
- 10 MS. KARMAN: Okay. All right. What we
- 11 could do then is work on taking that structure and
- 12 seeing to what extent it might be useful to
- 13 superimpose that on the web site; then, like you have
- 14 one place to go. It's not a document in your e-mail.
- 15 That's what I am hearing. Because that drives me
- 16 crazy.
- DR. WILSON: Well, that's okay too. I get
- 18 so many of them. It is like Debra sent me some stuff
- 19 that, I mean, it just disappeared.
- MS. KARMAN: Yes. Okay.
- DR. BARROS-BAILEY: Is there anything else
- 22 like that in terms of the communication aspect of it,

- 1 the materials that we're getting?
- Is there any other business?
- 3 Debra, is there anything else we need to
- 4 bring up?
- 5 MS. TIDWELL-PETERS: I think we have just
- 6 about covered everything.
- 7 DR. BARROS-BAILEY: Okay. Sylvia.
- 8 MS. KARMAN: I'm really sorry I didn't
- 9 mention this earlier. We got -- just as we were --
- 10 when we were coming to the meeting, we did receive
- 11 word from our Office of Disability Adjudication and
- 12 Review an update on the status of where we are with
- 13 VE fees. It's really not any different than probably
- 14 what everybody has heard, but that was an action item
- 15 that I neglected to cover that earlier. That
- 16 information is in your file. It's in your package.
- 17 And basically, the recent appropriations
- 18 and early findings on the ongoing review at Social
- 19 Security -- and it continues to be a review -- of
- 20 where we are going to move forward with that. The
- 21 Commissioner has decided to increase the fees for VE
- 22 services by 10 percent.

1	And I guess I just wanted to point out that
2	even though, you know, we are all aware that that
3	really isn't relevant necessarily to our project or
4	to this particular effort, because it came up at our
5	last meeting, we were just reporting on it. So there
6	you go.
7	DR. BARROS-BAILEY: Okay. I don't hear any
8	other business. I would entertain a motion to
9	adjourn the meeting.
10	MS. LECHNER: So moved.
11	DR. BARROS-BAILEY: I have a motion by Deb.
12	Seconded by
13	DR. GIBSON: Me.
14	DR. BARROS-BAILEY: Shanan to close our
15	first quarterly meeting for the OIDAP.
16	Thank you all for your very hard work that
17	you have put in, are putting in. We will see you in
18	June. Thank you.
19	(Whereupon at 2:13 p m the meeting was

adjourned.)

1	CERTIFICATE OF REPORTER
2	
3	I, Stella R. Christian, A Certified
4	Shorthand Reporter, do hereby certify that I was
5	authorized to and did report in stenotype notes the
6	foregoing proceedings, and that thereafter my
7	stenotype notes were reduced to typewriting under
8	my supervision.
9	I further certify that the transcript of
10	proceedings contains a true and correct transcript
11	of my stenotype notes taken therein to the best of
12	my ability and knowledge.
13	SIGNED this 26th day of May, 2009.
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16	STELLA R. CHRISTIAN
17	
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